



Memorial Hermann Health Plan, Inc.
Memorial Hermann Health Solutions, Inc.
Memorial Hermann Health Insurance Company
Memorial Hermann Commercial Health Plan, Inc.

MEMORIAL HERMANN HEALTH PLAN

PRIOR AUTH GRID

Medicare Advantage and Commercial Plans

IMPORTANT Please contact Customer Service for questions regarding benefits or eligibility at (855) 645-8448. Prior authorization does not guarantee payment. Authorization and claim determinations will be made in writing following receipt, review, and verification of clinical information, benefits, and eligibility.

Prior Authorization is required for the following	
ALL NON-CONTRACTED/ OUT OF NETWORK require prior authorization (except for use of out-of-network benefits in PPO products and some self-funded products. Please check with Customer Service).	
INPATIENT ADMISSIONS (Emergent admissions in MH facilities require notification only; All other contracted facilities require notification and concurrent authorization).	
ELECTIVE INPATIENT ADMISSIONS (Emergent admissions in contracted facilities require notification only).	
OBSERVATION STAYS AT OUT OF NETWORK FACILITIES	
POST ACUTE/ALTERNATIVE LEVELS OF CARE , including inpatient rehabilitation, LTAC, SNF, Inpatient Hospice. All require prior authorization and clinical review.	
OUTPATIENT SURGICAL PROCEDURES conducted in ASC (Ambulatory Surgical Center), or Outpatient Hospital setting require clinical review and authorization. *	
Procedures and other services requiring authorization (including but not limited to) *	
Bariatric services	
Bone growth stimulators	
Capsule endoscopy	
Cosmetic & Reconstructive procedures	
Dental services under the medical benefit	
Clinical Trials, Experimental and/or investigational procedures	
Fetal surgery	
Gender reassignment/Gender dysphoria related services	
Genetic and genomic testing	
Home health and home-based services	
Imaging-including CT, interventional cardiology, IGRT, MRI, MRA, nuclear studies, PET, SPECT	
Infertility services	
Infusion services	
Intraoperative neuromonitoring	



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Musculoskeletal-joint and pain management services, including orthopedic surgery, facet and steroid injections, nerve blocks, neurostimulators

Non-emergent transportation-including ground, fixed wing, helicopter, and jet travel

Oncology services-including chemotherapy, IMRT, radiation therapy, novocure tumor treating fields

Orthognathic Surgery Procedures

Penile Prosthesis Procedures

Pre-Transplant Evaluation

Reconstructive Procedures

Sleep studies or Sleep apnea procedures or surgeries

Transplantation services including bone marrow, stem cell and all solid organs

Ventricular assist devices and artificial heart devices

*ALL Unlisted Miscellaneous, Unclassified Codes Greater than \$1000 Requires Prior Authorization

*Please see separate PA code list to view full list of procedure codes.

Durable Medical Equipment, Prosthetics and Orthotics

Any DME, orthotic or prosthetic device over \$500 requires authorization

This includes the following (including but not limited to):

Bone growth stimulator

BIPAP and CPAP (Authorization is Required No Matter the Amount)

Customized wheelchairs

Formula (Authorization is Required No Matter the Amount)

Oxygen concentrators and oxygen delivery devices (Authorization is Required No Matter the Amount)

Power operated vehicles

Ventilators and related equipment and supplies

Behavioral Health Services

Behavioral Health Inpatient Admission

Chemical Dependency Inpatient Admission

Residential Treatment Center (RTC)

Partial Hospitalization Program (PHP)

Intensive Outpatient Treatment (IOP)

Applied Behavioral Analysis (ABA)

Electroconvulsive Therapy



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Repetitive Transcranial Magnetic Stimulation

Medical Pharmacy Drugs

ALL MEDICAL PHARMACY DRUGS EXCEEDING \$1000 BILLED CHARGES PER CLAIM LINE

All Commercial HMO products are underwritten by Memorial Hermann Commercial Health Plan, Inc.

All Commercial PPO products are underwritten by Memorial Hermann Health Insurance Company.

All Hybrid products are administered by Memorial Hermann Health Solutions, Inc.

Memorial Hermann Advantage HMO is provided by Memorial Hermann Health Plan, Inc., a Medicare Advantage organization with a Medicare contract. Enrollment in this plan depends on contract renewal.

Memorial Hermann Health Plan and Memorial Hermann Advantage comply with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability or sex.

ATENCIÓN: Si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 855.645.8448 (TTY 711).

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