

To our SNF partners:

Effective 10/1/2018 the auto authorization process from Memorial Hermann facilities to SNFs for 7 days will be discontinued. All SNF stays on or after 10/1/2018 will require prior authorization.

If you have any questions, please contact our Medical Management Department at 1.855.645.8448, (TTY 711). Between October 1st and March 30th, a representative will be available to speak to you from 8 a.m. to 8 p.m., 7 days per week. From March 31st to September 30th, please call between 8 a.m. and 8 p.m., Monday – Friday. All times are Central Standard.

Kind Regards,

Memorial Hermann Health Plan

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