



WORKLINK QUICK REFERENCE GUIDE

WorkLink Website

<http://healthplan.memorialhermann.org/employers/plans-services/occupational-injury-management/>

Main Phone Numbers	(713) 338-6519 Option 1 Toll free (800) 778-8935
Nurse Case Management Email Address: WorkLink@memorialhermann.org	(713) 338-6519 Option 1 then 3 Fax: (713) 338-6590
Pre-Authorization Department Email Address: WorkLink@memorialhermann.org	(713) 338-6519 Option 1, then 2 Fax: (713) 338-4192
Claims, Billing & Customer Service Email Address: WorkLinkCS@memorialhermann.org	(713) 338-6519 Option 1 then 1 Fax: (713) 704-0512
Provider Relations & Contracts Email Address: WorkLinkCS@memorialhermann.org	(713) 338-6786
E-Billing Payor ID# Clearinghouse www.workcompedi.com	CB026 Workcomp EDI (800) 297-6909

File Claims by Mail or Fax:

Include: Patient Name, SSN, DOB, Medical Documentation and Claim Number

Fax to: (713) 704-0512

Mail to: WorkLink
7737 Southwest Freeway, Suite C-99
Houston, Texas 77074