The Summary of Benefits and Coverage (SBC) document will help you choose a health plan. The SBC shows you how you and the plan would share the cost for covered health care services. NOTE: Information about the cost of this plan (called the premium) will be provided separately. This is only a summary. For more information about your coverage, or to get a copy of the complete terms of coverage, <u>http://healthplan.memorialhermann</u>.org/for-brokers/resource-center or call 855-645-8448. For general definitions of common terms, such as <u>allowed amount</u>, <u>balance billing</u>, <u>coinsurance</u>, <u>copayment</u>, <u>deductible</u>, provider, or other <u>underlined</u> terms see the Glossary. You can view the Glossary at <u>https://www.healthcare.gov/sbc-glossary</u> or call 855-645-8448 to request a copy.

Important Questions	Answers	Why This Matters:
What is the overall <u>deductible</u> ?	Participating Providers - \$7,500 person / \$15,000 family. <u>Non-Participating Providers</u> - \$15,000 person / \$30,000 family.	Generally, you must pay all of the costs from <u>providers</u> up to the <u>deductible</u> amount before this <u>plan</u> begins to pay. If you have other family members on the <u>plan</u> , each family member must meet their own individual <u>deductible</u> until the total amount of <u>deductible</u> expenses paid by all family members meets the overall family <u>deductible</u> .
Are there services covered before you meet your <u>deductible?</u>	Yes. <u>Preventive care</u> services are covered before you meet your <u>deductible</u> . Does not apply to Generic, Preferred brand or Non- Preferred brand <u>prescription drugs</u> .	This <u>plan</u> covers some items and services even if you haven't yet met the <u>deductible</u> amount. But a <u>copayment</u> or <u>coinsurance</u> may apply. For example, this <u>plan</u> covers certain <u>preventive services</u> without <u>cost-sharing</u> and before you meet your <u>deductible</u> . See a list of covered <u>preventive services</u> at <u>https://www.healthcare.gov/coverage/preventive-care- benefits/</u> .
Are there other <u>deductibles</u> for specific services?	No.	You don't have to meet deductibles for specific services.
What is the <u>out-of-pocket</u> <u>limit</u> for this <u>plan</u> ?	Participating Providers – \$7,900 person / \$15,800 family. <u>Non-Participating Providers</u> –\$20,000 person / \$40,000 family.	The <u>out-of-pocket limit</u> is the most you could pay in a year for covered services. If you have other family members in this <u>plan</u> , they have to meet their own <u>out-of-pocket limits</u> until the overall family <u>out-of-pocket limit</u> has been met.
What is not included in the <u>out-of-pocket limit</u> ?	<u>Copayments</u> for certain services, <u>premiums</u> , <u>balance-billing</u> charges, penalties for failure to obtain <u>prior authorization</u> for services and health care this <u>plan</u> doesn't cover.	Even though you pay these expenses, they don't count toward the out-of-pocket limit.
Will you pay less if you use a <u>network provider</u> ?	Yes. See <u>https://healthplan.memorialhermann.org/find-</u> <u>a-doctor?network=Select+PPO</u> or call 855- 645-8448 for a list of <u>Participating Providers</u> .	This <u>plan</u> uses a <u>provider network</u> . You will pay less if you use a <u>provider</u> in the <u>plan's</u> <u>network</u> . You will pay the most if you use an <u>out-of-network provider</u> , and you might receive a bill from a <u>provider</u> for the difference between the <u>provider's</u> charge and what your <u>plan</u> pays (<u>balance billing</u>). Be aware, your <u>network provider</u> might use an <u>out-of-network provider</u> for some services (such as lab work). Check with your <u>provider</u> before you get services.
Do you need a <u>referral</u> to see a <u>specialist</u> ?	No.	You can see the specialist you choose without a referral.

All <u>copayment</u> and <u>coinsurance</u> costs shown in this chart are after your <u>deductible</u> has been met, if a <u>deductible</u> applies.

		What You Will Pay			
Common Medical Event	Services You May Need	Participating Provider (You will pay the least)	Non-Participating Provider (You will pay the most)	Limitations, Exceptions, & Other Important Information	
	Primary care visit to treat an injury or illness	\$40 <u>copay</u> /visit <u>Deductible</u> does not apply.	30% <u>coinsurance.</u> <u>Deductible</u> applies first.	None.	
	<u>Specialist</u> visit	\$70 <u>copay</u> /visit <u>Deductible</u> does not apply.	30% <u>coinsurance.</u> Deductible applies first.	None.	
If you visit a health care <u>provider's</u> office or clinic	Preventive care/screening/ immunization	No Charge/visit. <u>Deductible</u> does not apply.	30% <u>coinsurance.</u> <u>Deductible</u> applies first.	You may have to pay for services that aren't preventive. Ask your <u>provider</u> if the services needed are preventive. Then check what your <u>plan</u> will pay for. For Children under the age of 6: Required immunizations are not subject to <u>deductible</u> , <u>copayment</u> or <u>coinsurance</u> requirements for Participating or Non-Participating Providers.	
If you have a test	<u>Diagnostic test</u> (x-ray, blood work)	Lab – No Charge/visit X-ray – No Charge/visit <u>Deductible</u> applies first.	30% <u>coinsurance.</u> <u>Deductible</u> applies first.	Prior Authorization required for all Genetic Testing and Complex Imaging. Non-compliance may	
	Imaging (CT/PET scans, MRIs)	No Charge/visit. Deductible applies first.	30% <u>coinsurance.</u> <u>Deductible</u> applies first.	result in a penalty.	

	What You Will Pay				
Common Medical Event	Services You May Need	Participating Provider (You will pay the least)	Non-Participating Provider (You will pay the most)	Limitations, Exceptions, & Other Important Information	
	Generic drugs	Preferred: \$4 <u>copay/prescription;</u> Non-Preferred: \$10 <u>copay/prescription;</u> Mail Order: \$10 <u>copay/prescription.</u> <u>Deductible</u> does not apply.	50% <u>coinsurance</u> / <u>prescription.</u> <u>Deductible</u> applies first. (30 day Retail), Mail Order - Not covered.	Preferred Participating <u>Providers</u> /Pharmacies: Lower cost applies. Retail covers 30-day supply and mail order covers	
If you need drugs to treat your illness or condition More information about prescription drug coverage is available at http://healthplan.memori alhermann.org/member	Preferred brand drugs	Preferred: \$160 <u>copay/prescription;</u> Non-Preferred: \$170 <u>copay/prescription;</u> Mail Order: \$400 <u>copay/prescription.</u> <u>Deductible</u> applies first.	50% <u>coinsurance</u> / <u>prescription.</u> <u>Deductible</u> applies first. (30 day Retail), Mail Order - Not covered.	 90-day supply. <u>Participating Provider prescription drug</u> <u>copayment/coinsurance</u> apply to the <u>Maximum</u> <u>Out-of-Pocket limit</u>. Member responsible for paying applicable <u>copay</u>, allowable <u>claim</u> amount, or the contracted rate of 	
s/resource- center/pharmacy- benefit-information/ Or by calling 1-866-333- 2757.	Non-preferred brand drugs	Preferred: \$250 <u>copay/prescription;</u> Non-Preferred: \$260 <u>copay/prescription;</u> Mail Order: \$625 <u>copay/prescription.</u> <u>Deductible</u> applies first.	50% <u>coinsurance</u> / <u>prescription.</u> <u>Deductible</u> applies first. (30 day Retail), Mail Order - Not covered.	the <u>prescription</u> if less than the established <u>copay</u> . <u>Prior Authorization</u> required for some drugs. Non-compliance may result in a penalty.	
	Specialty drugs	45% <u>coinsurance /prescription.</u> <u>Deductible</u> applies first. (30-day Retail), Mail Order - Not covered.	45% <u>coinsurance</u> / <u>prescription.</u> <u>Deductible</u> applies first. (30-day Retail), Mail Order - Not covered.	30-day supply only. Annual <u>Participating Provider</u> <u>Deductible</u> applies to ALL <u>Specialty drugs</u> . <u>Prior</u> <u>Authorization</u> required for some <u>Specialty drugs</u> . Non-compliance may result in a penalty.	
If you have outpatient	Facility fee (e.g., ambulatory surgery center)	No Charge. Deductible applies first.	30% <u>coinsurance.</u> <u>Deductible</u> applies first.	Prior Authorization required. Non-compliance may result in a penalty.	
surgery	Physician/surgeon fees	No Charge. Deductible applies first.	30% <u>coinsurance.</u> <u>Deductible</u> applies first.	Prior Authorization required. Non-compliance may result in a penalty.	
If you need immediate medical attention	Emergency room care	No Charge/visit. Deductible applies first.	No Charge/visit. <u>Deductible</u> applies first.	Copayment waived if admitted.	

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		What You V		
Common Medical Event	Services You May Need	Participating Provider (You will pay the least)	Non-Participating Provider (You will pay the most)	Limitations, Exceptions, & Other Important Information
	Emergency medical transportation	No Charge/trip. Deductible applies first.	No Charge/trip. Deductible applies first.	None.
	<u>Urgent care</u>	\$70 <u>copay</u> /visit. <u>Deductible</u> does not apply.	\$100 <u>copay</u> /visit. <u>Deductible</u> does not apply.	None.
If you have a hospital	Facility fee (e.g., hospital room)	No Charge. Deductible applies first.	30% <u>coinsurance.</u> <u>Deductible</u> applies first.	Prior Authorization required. Non-compliance may result in a penalty.
stay	Physician/surgeon fees	No Charge. Deductible applies first.	30% <u>coinsurance.</u> <u>Deductible</u> applies first.	Cost included in Inpatient stay.
If you need mental health, behavioral health, or substance	Outpatient services	Professional Office Visits – \$40 <u>copay</u> /visit. <u>Deductible</u> does not apply. Outpatient services – No Charge/visit. <u>Deductible</u> applies first.	30% <u>coinsurance.</u> <u>Deductible</u> applies first.	Prior Authorization required for MH/SA intensive (extended) or residential services, Applied Behavioral Analysis (ABA) therapy and non- behavioral health providers neuropsychiatric testing; Non-compliance may result in a penalty.
abuse services	Inpatient services	No Charge. Deductible applies first.	30% <u>coinsurance.</u> <u>Deductible</u> applies first.	Prior Authorization required. Non-compliance may result in a penalty.
	Office visits	No Charge/visit. <u>Deductible</u> applies first.	30% <u>coinsurance.</u> <u>Deductible</u> applies first.	Prior Authorization required only for period outside the 48/96-hour timeframe listed in the Certificate of Coverage. Non-compliance may result in a penalty.
lf you are pregnant	Childbirth/delivery professional services	No Charge. <u>Deductible</u> applies first.	30% <u>coinsurance.</u> <u>Deductible</u> applies first.	Childbirth/delivery professional services: Cost included in Inpatient stay.
	Childbirth/delivery facility services	No Charge. <u>Deductible</u> applies first.	30% <u>coinsurance.</u> <u>Deductible</u> applies first.	<u>Cost sharing</u> does not apply for <u>preventive</u> <u>services</u> . Depending on the type of services, a <u>copayment</u> , <u>coinsurance</u> , or <u>deductible</u> may apply. Maternity care may include tests and services described elsewhere in the SBC (i.e. ultrasound).

		What You Will Pay		
Common Medical Event	Services You May Need	Participating Provider (You will pay the least)	Non-Participating Provider (You will pay the most)	Limitations, Exceptions, & Other Important Information
	Home health care	No Charge/visit. <u>Deductible</u> applies first.	30% <u>coinsurance.</u> <u>Deductible</u> applies first.	Limited to 60 visits/year. <u>Prior Authorization</u> required. Non-compliance may result in a penalty.
	Rehabilitation services	Professional Office Visits: Speech & Hearing Exams - \$40 <u>copay</u> /visit. <u>Deductible</u> does not apply. PT/OT/ST – No Charge/visit. <u>Deductible</u> applies first. Outpatient Services – No Charge/visit. <u>Deductible</u> applies first.	30% <u>coinsurance.</u> <u>Deductible</u> applies first.	Physical Therapy/Occupational Therapy/Speech Therapy and Chiropractic: Limited to 35 visits/year/service; and 1 visit per day. <u>Plan</u> limitations do not apply to <u>medically necessary</u> services or services related to Autism Spectrum
If you need help recovering or have other special health needs	Habilitation services	Professional Office Visits: Speech & Hearing Exams - \$40 <u>copay</u> /visit. <u>Deductible</u> does not apply. PT/OT/ST – No Charge/visit. <u>Deductible</u> applies first. Outpatient Services – No Charge/visit. <u>Deductible</u> applies first.	30% <u>coinsurance.</u> <u>Deductible</u> applies first.	Disorder. <u>Prior Authorization</u> required for Inpatient & ABA in Cognitive Therapy. Non-compliance may result in a penalty.
	Skilled nursing care	No Charge/visit. <u>Deductible</u> applies first.	30% <u>coinsurance.</u> <u>Deductible</u> applies first.	Limited to 25 days/year. <u>Prior Authorization</u> required. Non-compliance may result in a penalty.
	Durable medical equipment	No Charge/visit. <u>Deductible</u> applies first.	30% <u>coinsurance.</u> <u>Deductible</u> applies first.	Limited to <u>Plan</u> Requirements. <u>Prior Authorization</u> required. Non-compliance may result in a penalty.
	Hospice services	No Charge/visit. Deductible applies first.	30% <u>coinsurance.</u> <u>Deductible</u> applies first.	Prior Authorization required. Non-compliance may result in a penalty.
If your child needs dental or eye care	Children's eye exam	Not Covered	Not Covered	None.

			/ill Pay		
Common Medical Event	Services You May Need	Participating Provider (You will pay the least)	Non-Participating Provider (You will pay the most)	Limitations, Exceptions, & Other Important Information	
	Children's glasses	Not Covered	Not Covered	None.	
	Children's dental check-up	Not Covered	Not Covered	None.	

Excluded Services & Other Covered Services:

Services Your <u>Plan</u> Generally Does NOT Cover (Check your policy or <u>plan</u> document for more information and a list of any other <u>excluded services</u>.)

 Acupuncture Dental care (Adult) Infertility treatment 	 Long-term care Non-emergency care when traveling outside the US Routine eye care Weight loss programs
Other Covered Services (Limitations may apply to	these services. This isn't a complete list. Please see your <u>plan</u> document.)
 Bariatric surgery (Prior Authorization required) Chiropractic care (35 visits per year) Cosmetic surgery (Reconstructive surgery for birth defects, injuries, tumors or infection) 	 Hearing aids (1 pair every 36 months) Private-duty nursing (Outpatient Home Health aide services & Inpatient services only – covered when medically necessary) Routine foot care (For an illness such as diabetes or a circulatory disorder of the lower extremities)

Your Rights to Continue Coverage: There are agencies that can help if you want to continue your coverage after it ends. The contact information for those agencies is: For group health coverage subject to ERISA, call MHHSI Customer Service at 855-645-8448 or http://healthplan.memorialhermann.org or the Department of Labor's Employee Benefits Security Administration at 1-866-444-EBSA (3272) or http://healthplan.memorialhermann.org or the Department of Labor's Employee Benefits Security Administration at 1-866-444-EBSA (3272) or http://www.dol.gov/ebsa/healthreform. For non-federal governmental group health plans contact the Department of Health and Human Service Center for Consumer Information and Insurance Oversight at 1-877-267-2323 x61565 or http://www.cciio.cms.gov. Church plans are not covered by the Federal COBRA continuation coverage rules. If the coverage is insured, individuals should contact their State insurance regulator regarding their possible rights to continuation coverage under State law at the Texas Department of Insurance, 1-800-252-3439 or http://www.tdi.texas.gov. Other coverage options may be available to you too, including buying individual insurance coverage through the Health Insurance Marketplace. For more information about the Marketplace, visit www.HealthCare.gov or call 1-800-318-2596.

Your Grievance and Appeals Rights: There are agencies that can help if you have a complaint against your <u>plan</u> for a denial of a <u>claim</u>. This complaint is called a <u>grievance</u> or <u>appeal</u>. For more information about your rights, look at the explanation of benefits you will receive for that medical <u>claim</u>. Your <u>plan</u> documents also provide complete information on how to submit a <u>claim</u>, <u>appeal</u>, or a <u>grievance</u> for any reason to your <u>plan</u>. For more information about your rights, this notice, or assistance, contact: For group health coverage subject to ERISA, U.S. Department of Labor Employee Benefits Security Administration at 1-866-444-EBSA (3272) or <u>http://www.dol.gov/ebsa/healthreform</u>; or Memorial Hermann Health Solutions Customer Service at 855-645-8448 or <u>http://healthplan.memorialhermann.org</u>.

Does this plan provide Minimum Essential Coverage? Yes.

Minimum Essential Coverage generally includes plans, health insurance available through the Marketplace or other individual market policies, Medicare, Medicaid, CHIP, TRICARE, and certain other coverage. If you are eligible for certain types of Minimum Essential Coverage, you may not be eligible for the premium tax credit.

Does this plan meet Minimum Value Standards? Yes.

If your plan doesn't meet the Minimum Value Standards, you may be eligible for a premium tax credit to help you pay for a plan through the Marketplace.

To see examples of how this <u>plan</u> might cover costs for a sample medical situation, see the next section.

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About these Coverage Examples:



This is not a cost estimator. Treatments shown are just examples of how this <u>plan</u> might cover medical care. Your actual costs will be different depending on the actual care you receive, the prices your <u>providers</u> charge, and many other factors. Focus on the <u>cost-sharing</u> amounts (<u>deductibles</u>, <u>copayments</u> and <u>coinsurance</u>) and <u>excluded services</u> under the <u>plan</u>. Use this information to compare the portion of costs you might pay under different health plans. Please note these coverage examples are based on self-only coverage.

Peg is Having a Baby (9 months of in-network pre-natal care and a hospital delivery)		Managing Joe's type 2 Diabetes (a year of routine in-network care of a well- controlled condition)		Mia's Simple Fracture (in-network emergency room visit and follow up care)	
 The <u>plan's</u> overall <u>deductible</u> <u>Specialist copayment</u> Hospital (facility) <u>coinsurance</u> Other <u>coinsurance</u> 	\$2,350 \$50 0% 25%	 The <u>plan's</u> overall <u>deductible</u> <u>Specialist copayment</u> Hospital (facility) <u>coinsurance</u> Other <u>coinsurance</u> 	\$2,350 \$50 0% 25%	 The <u>plan's</u> overall <u>deductible</u> <u>Specialist copayment</u> Hospital (facility) <u>coinsurance</u> Other <u>coinsurance</u> 	\$2,350 \$50 0% 25%
This EXAMPLE event includes service Specialist office visits (prenatal care) Childbirth/Delivery Professional Services Childbirth/Delivery Facility Services Diagnostic tests (ultrasounds and blood Specialist visit (anesthesia)	;	This EXAMPLE event includes service <u>Primary care physician</u> office visits (includisease education) <u>Diagnostic tests</u> (blood work) <u>Prescription drugs</u> <u>Durable medical equipment</u> (glucose me	Iding	This EXAMPLE event includes servic Emergency room care (including medica supplies) Diagnostic test (x-ray) Durable medical equipment (crutches) Rehabilitation services (physical therap	al

Total Example Cost	\$12,700	Total Example Cost

In this example, Peg would pay:

Cost Sharing			
Deductibles	\$2,350		
Copayments	\$600		
Coinsurance	\$0		
What isn't covered			
Limits or exclusions	\$60		
The total Peg would pay is	\$3,010		

In this example, Joe would pay:

Cost Sharing			
Deductibles	\$800		
Copayments	\$2,000		
Coinsurance	\$0		
What isn't covered			
Limits or exclusions	\$20		
The total Joe would pay is	\$2,820		

Total Example Cost\$2,800

In this example, Mia would pay:

\$5,600

Cost Sharing	
Deductibles	\$2,000
<u>Copayments</u>	\$600
Coinsurance	\$0
What isn't covered	
Limits or exclusions	\$0
The total Mia would pay is	\$2,600



Memorial Hermann Health Plan, Inc. Memorial Hermann Health Solutions, Inc. Memorial Hermann Health Insurance Company Health Plan Memorial Hermann Commercial Health Plan, Inc.

Multi-Language Insert

Multi-language Interpreter Services

English: We have free interpreter services to answer any questions you may have about our health or drug plan. To get an interpreter, just call us at 1-855-645-8448. Someone who speaks English/Language can help you. This is a free service.

Spanish: Tenemos servicios de intérprete sin costo alguno para responder cualquier pregunta que pueda tener sobre nuestro plan de salud o medicamentos. Para hablar con un intérprete, por favor llame al 1-855-645-8448. Alguien que hable español le podrá ayudar. Este es un servicio gratuito.

Chinese Mandarin: 我 们提供免费的翻译服务,帮助您解答关于健康或药物保险的任何疑 问。如果您需 我 我 我 译服务,请致电 1-855-645-8448。我 们的中文工作人员很乐意帮助您。 这是一项免费服务。

Chinese Cantonese: 您對我們的健康或藥物保險可能存有疑問,為此我們提供免費的翻譯 我 我 。我 我我我我,我我我 1-855-645-8448。我我我我我我我我我我我我我我做你了。 □ 我 我 我 我 我 。

Tagalog: Mayroon kaming libreng serbisyo sa pagsasaling-wika upang masagot ang anumang mga katanungan ninyo hinggil sa aming planong pangkalusugan o panggamot. Upang makakuha ng tagasaling-wika, tawagan lamang kami sa 1-855-645-8448. Maaari kayong tulungan ng isang nakakapagsalita ng Tagalog. Ito ay libreng serbisyo.

French: Nous proposons des services gratuits d'interprétation pour répondre à toutes vos questions relatives à notre régime de santé ou d'assurance-médicaments. Pour accéder au service d'interprétation, il vous suffit de nous appeler au 1-855-645-8448. Un interlocuteur parlant Français pourra vous aider. Ce service est gratuit.

Vietnamese: Chúng tôi có dich vu thông dich miễn phí để trả lời các câu hỏi về chương sức khỏe và chương trình thuốc men. Nếu quí vi cần thông dịch viên xin gọi 1-855-645-8448 sẽ có nhân viên nói tiếng Việt giúp đỡ quí vi. Đây là dịch vụ miễn phí.

German: Unser kostenloser Dolmetscherservice beantwortet Ihren Fragen zu unserem Gesundheits- und Arzneimittelplan. Unsere Dolmetscher erreichen Sie unter 1-855-645-8448. Man wird Ihnen dort auf Deutsch weiterhelfen. Dieser Service ist kostenlos.

Korean: 당사는 의료 보험 또는 약품 보험에 관한 질문에 답해 드리고자 무료 통역 서비스를 제공하고 있습니다. 통역 서비스를 이용하려면 전화 1-855-645-8448번으로 문의해 주십시오. 한국어를 하는 담당자가 도와 드릴 것입니다. 이 서비스는 무료로 운영됩니다.

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Russian: Если у вас возникнут вопросы относительно страхового или медикаментного плана, вы можете воспользоваться нашими бесплатными услугами переводчиков. Чтобы воспользоваться услугами переводчика, позвоните нам по телефону 1-855-645-8448. Вам окажет помощь сотрудник, который говорит порусски. Данная услуга бесплатная.

Arabic:

إننا نقدم خدمات المترجم الفوري المجانية للإجابة عن أي أسئلة تتعلق بالصحة أو جدول الأدوية لدينا. للحصول على مترجم بمساعدتك. هذه خدمة فوري، ليس عليك سوى الاتصال بنا على 1-558-546-8448. سيقوم شخص ما يتحدث العربية مجانية

Hindi: हमारे 🗫ा रूया दवा कर्श्योजना को बारे मर्शआपको िकसी भी प्रश्रेको जवाब दोने को श्लेए हमारे पस ुवाण्ड अभया सोवाण्ड उपलर्श्व

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ा 🕫 करने करे (लए, बस हम� 1-855-645-8448 पर फरोन कर). कोई 🍻 छारो िह 🛟 बरोलता हआपक) मदद कर सकता ह. यह एक ुर्देन हरे.

Italian: È disponibile un servizio di interpretariato gratuito per rispondere a eventuali domande sul nostro piano sanitario e farmaceutico. Per un interprete, contattare il numero 1-855-645-8448. Un nostro incaricato che parla Italianovi fornirà l'assistenza necessaria. È un servizio gratuito.

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