

# Your Choice for Quality Coverage and Care.

Only Memorial Hermann Health Insurance Company can offer coverage backed by Memorial Hermann, a trusted name in health for more than 100 years. By combining care delivery, physicians and health coverage, Memorial Hermann has built Houston's first and only truly integrated health system designed to deliver care that's safer, smarter and more cost effective.

## Designed With Your Business in Mind.

Large Group PPO coverage from Memorial Hermann Health Insurance Company provides businesses in Greater Houston with the highest quality care at the best possible price. Plus, our Large Group PPO plans offer something no other insurance provider can: a unique relationship with Memorial Hermann, one of the largest and most respected health systems in the nation.



To learn more about how Memorial Hermann Health Plan is transforming health coverage and advancing care in our community, visit [healthplan.memorialhermann.org](https://healthplan.memorialhermann.org) or call **713.338.6556** today.

# Exclusions and Limitations

The following are services, supplies and treatment for services that are not covered under this Certificate of Coverage and complications from services, supplies and treatment for services that are not covered under this Certificate of Coverage. MHHIC will not pay for any charges incurred for or in connection with:

- Care or treatment by means of acupuncture except when used as a substitute for other forms of anesthesia. Preauthorization required when used as a substitute.
- The amount of any charge which is greater than the Allowed Charge, except as provided under the hospital-based providers provision.
- Services for ambulance for transportation from a hospital or other health care facility, unless the Covered Person is being transferred to another inpatient health care facility.
- Blood or blood plasma which is replaced by or for a Covered Person.
- Services or supplies for which the Provider has not obtained a Certificate of Need or such other approvals as required by law.
- Care and/or treatment by a Christian Science Practitioner.
- Completion of claim forms.
- Services or supplies related to Cosmetic Surgery except as otherwise stated in this Evidence of Coverage; complications of Cosmetic Surgery; or Drugs prescribed for cosmetic purposes.
- Services related to custodial or domiciliary care.
- Dental care or treatment, including appliances and dental implants, except as otherwise stated in this Evidence of Coverage.
- Care or treatment by means of dose-intensive chemotherapy, except as otherwise stated in this Evidence of Coverage.
- Services or supplies, the primary purpose of which is educational providing the Covered Person with any of the following: training in the activities of daily living; instruction in scholastic skills such as reading and writing; preparation for an occupation; or treatment for behavior problems or learning disabilities except as otherwise stated in this Evidence of Coverage.
- Experimental or investigational treatments, procedures, hospitalizations, drugs, biological products, or medical devices, except as otherwise stated in this Evidence of Coverage. Denials based on experimental or investigational treatments are adverse determinations subject to the Utilization Review Process including reviews by an Independent Review Organization.
- Extraction of teeth, except as otherwise stated in this Evidence of Coverage.
- Services or supplies for or in connection with:
  - o Except as otherwise stated in this Evidence of Coverage for Covered Persons through the end of the month in which he or she turns age 19, exams to determine the need for (or changes of) eyeglasses or lenses of any type;
  - o Except as otherwise stated in this Evidence of Coverage for Covered Persons through the end of the month in which he or she turns age 19, eyeglasses or lenses of any type; this exclusion does not apply to initial replacements for loss of the natural lens; or
  - o Eye surgery such as radial keratotomy or Lasik Surgery, when the primary purpose is to correct myopia (nearsightedness), hyperopia (farsightedness) or astigmatism (blurring).
- Services or supplies, with the exception of dental coverage, provided by one of the following members of Your family: spouse, child, parent, in-law, brother, sister or grandparent.
- Services or supplies furnished in connection with any procedures to enhance fertility which involve harvesting, storage and/or manipulation of eggs and sperm. This includes, but is not limited to, the following: (a) procedures: embryo transfer; embryo freezing; and Gamete Intra-fallopian Transfer (GIFT) and Zygote Intra-fallopian Transfer (ZIFT); donor sperm, surrogate motherhood; (b) prescription drugs not eligible under the Prescription Drugs section of the Evidence of Coverage; and (c) ovulation predictor kits. See also the separate exclusion addressing sterilization reversal.
- Services or supplies related to herbal medicine.
- Services or supplies related to hypnotism.
- Services or supplies related to Medicinal Marijuana.
- Elective abortions when prohibited by law.
- Services or supplies necessary because the Covered Person engaged, or tried to engage, in an illegal occupation or committed or tried to commit an indictable offense in the jurisdiction in which it is committed, or a felony.
- Services or supplies necessary while the Covered Person is in the custody of Law Enforcement.
- Illness or injury, including a condition which is the result of disease or bodily infirmity, which occurred on the job and which is covered or could have been covered for benefits provided under Workers' Compensation, employer's liability, occupational disease or similar law. This does not apply to the following persons for whom coverage under workers' compensation is optional unless such persons are actually covered for Workers' Compensation: a self-employed person or a partner of a limited liability partnership, members of a limited liability company or partners of a partnership who actively perform services on behalf of the self-employed business, the limited liability partnership, the limited liability company or the partnership.
- Local anesthesia charges billed separately if such charges are included in the fee for the surgery.
- Membership costs for health clubs, weight loss clinics and similar programs.
- Services and supplies related to marriage, career or financial counseling, therapy or family therapy, nutritional counseling, and related services, except as otherwise stated in this Evidence of Coverage.
- Charges for missed appointments.
- Charges for nicotine dependence treatments and management drugs unless otherwise stated in this Preventive Care section of this Evidence of Coverage.
- Any charge identified as a Non-Covered Charge which is specifically limited or Excluded elsewhere in this Evidence of Coverage, or which are not medically necessary and appropriate, except as otherwise stated in this Evidence of Coverage.
- Non-prescription drugs or supplies, except:
  - o Insulin needles and syringes and glucose test strips and lancets;
  - o Colostomy bags, belts and irrigators; and
  - o As stated in this Evidence of Coverage for food and food products for inherited metabolic diseases.
- Services provided by a pastoral counselor in the course of his or her normal duties as a religious person.
- Personal convenience or comfort items including but not limited to such items as TVs, telephones, humidifiers, saunas, hot tubs, etc.
- The following exclusions apply specifically to outpatient coverage of prescription drugs:
  - o Charges to administer an orally administered Drug.
    - Charges for Immunization agents related to travel or not approved by the ACP.
  - o Charges for a prescription drug which is: labeled "Caution - limited by Federal Law to Investigational use"; or experimental.
  - o Charges for refills in excess of that specified by the prescribing practitioner, or refilled too soon, or in excess of therapeutic limits.
  - o Charges for refills dispensed after one year from the original date of the prescription.
  - o Charges for Controlled Substances as a replacement for a previously dispensed Controlled Substance that was lost, misused, stolen, broken or destroyed.
  - o Drugs or medications not requiring a prescription, except insulin.
  - o Charges for a prescription drug which is to be taken by or given to the Covered Person, in whole or in part, while confined in:
    - A hospital
    - A rest home
    - A sanitarium
    - An extended care facility
    - A hospice
    - A substance abuse center
    - An alcohol abuse or mental health center
    - A convalescent home
    - A nursing home or similar institution
    - A provider's office
  - o Charges for:
    - Therapeutic devices or appliances without a prior authorization.
    - Hypodermic needles or syringes, except insulin syringes.
  - Other non-medical substances, regardless of their intended use.
  - o Charges for over-the-counter vitamins and dietary supplements.
  - o Charges for any drug used in connection with baldness.
  - o Charges for drugs needed due to conditions caused, directly or indirectly, by a Covered Person taking part in a riot or other civil disorder.
  - o Covered Person taking part in the commission of a felony.
  - o Charges for drugs needed due to conditions caused, directly or indirectly, by declared or undeclared war or an act of war.
  - o Charges for drugs dispensed to a Covered Person while on active duty in any armed force.
  - o Charges for drugs for which there is no charge. This usually means drugs furnished by the Covered Person's employer, labor union, or similar group in its medical department or clinic; a Hospital or clinic owned or run by any government body; or any public program, except Medicaid, paid for or sponsored by any government body. But, if a charge is made, and we are legally required to pay it, we will.
  - o Charges for drugs covered under Home Health Care or Hospice Care section of the Evidence of Coverage.
  - o Charges for drugs needed due to an on-the-job or job-related injury or illness; or conditions for which benefits are payable by Workers' Compensation, or similar laws. Exception: This exclusion does not apply to the following persons for whom coverage under workers' compensation is optional unless such persons are actually covered for Workers' Compensation: a self-employed person or a partner of a limited liability partnership, members of a limited liability company or partners of a partnership who actively perform services on behalf of the self-employed business, the limited liability partnership, the limited liability company or the partnership.
  - o Compounded drugs that do not contain at least one ingredient that requires a prescription order.
  - o Prescription drugs or new dosage forms that are used in conjunction with a treatment or procedure that is determined to not be a covered service.
  - o Drugs used solely for the purpose of weight loss.
  - o Life enhancement drugs for the treatment of sexual dysfunction, (e.g., Viagra).
  - o Prescription drugs dispensed outside of the United States, except as required for emergency treatment.
- Services or supplies that are not furnished by an eligible provider.
- Services related to private duty nursing care, except as provided under the Home Health Care section of this Evidence of Coverage.
- Services or supplies related to rest or convalescent cures.
- Room and board charges for a Covered Person in any facility for any period of time during which he or she was not physically present overnight in the facility.
- Except as stated in the Preventive Care section, routine examinations or preventive care, including related X-rays and laboratory tests, except where a specific illness or injury is revealed or where definite symptomatic condition is present; premarital or similar examinations or tests not required to diagnose or treat illness or injury.
- Services or supplies related to routine foot care except:
  - o An open cutting operation to treat weak, strained, flat, unstable or unbalanced feet, metatarsalgia, or bunions;
  - o The removal of nail roots; and
  - o Treatment or removal of corns, calluses, or toenails in conjunction with the treatment of metabolic or peripheral vascular disease.
- Self-administered services such as: biofeedback, patient-controlled analgesia on an outpatient basis, related diagnostic testing, self-care and self-help training.
- Services provided by a social worker, except as otherwise stated in this Evidence of Coverage.

The intent of this information is for marketing purposes only. This information is meant for health insurance brokers and agents only, not intended for public distribution. The benefits listed are purely illustrative; please contact Memorial Hermann Health Plan for more information. Benefit exclusions and limitations may apply. All applicants must complete and submit an application to obtain coverage from Memorial Hermann Health Plan. Please do not send money in any form to Memorial Hermann Health Plan in response to this ad.

All PPO products are underwritten by Memorial Hermann Health Insurance Company.

Memorial Hermann Health Plan complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability or sex.

Memorial Hermann Health Insurance Company has determined that the prescription drug coverage offered by the Select 6550-100 HSA PPO is, on average for all plan participants, NOT expected to pay out as much as standard Medicare prescription drug coverage pays. Therefore, your coverage is considered Non-Creditable Coverage. You will most likely get more help with your drug costs if you join a Medicare drug plan than if you only have prescription drug coverage from the large group plans listed above.

Please note, you may pay a higher premium (a penalty) if you do not join a Medicare drug plan when you first become eligible. While you can keep your current coverage from the list of large group plans above, you have decisions to make about Medicare prescription drug coverage that may affect how much you pay for that coverage, depending on if and when you join a drug plan. You can join a Medicare drug plan when you first become eligible for Medicare and each year from October 15 to December 7.

ATENCIÓN: Si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 855.645.8448 (TTY 711).

CHÚ Ý: Nếu bạn nói Tiếng Việt, có các dịch vụ hỗ trợ ngôn ngữ miễn phí dành cho bạn. Gọi số 855.645.8448 (TTY 711).

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# Large Group PPO 2019 Plan Overview

Large Group PPO Plans

from Memorial Hermann Health Insurance Company

	Select 002 PPO	Select 1000-80 PPO	Select 1000-100 PPO	Select 1500-80 PPO	Select 2000-80 PPO	Select 3000-80 PPO	Select 3000-100 PPO	Select 5000-80 PPO	Select 6600-100 Standard PPO	Select 5000-80 HSA PPO	Select 6550-100 HSA PPO
In-Network Deductible	\$3,000 / \$6,000	\$1,000 / \$2,000	\$1,000 / \$2,000	\$1,500 / \$3,000	\$2,000 / \$4,000	\$3,000 / \$6,000	\$3,000 / \$6,000	\$5,000 / \$10,000	\$6,600 / \$13,200	\$5,000 / \$10,000	\$6,550 / \$13,100
Family Deductible	\$6,000 / \$12,000	\$2,000 / \$4,000	\$2,000 / \$4,000	\$3,000 / \$6,000	\$4,000 / \$8,000	\$6,000 / \$12,000	\$6,000 / \$12,000	\$10,000 / \$20,000	\$13,200 / \$26,400	\$10,000 / \$20,000	\$13,100 / \$26,200
Out-of-Pocket Maximum (Individual)	\$6,850 / \$13,700	\$4,000 / \$8,000	\$4,000 / \$8,000	\$5,000 / \$10,000	\$5,000 / \$10,000	\$5,500 / \$11,000	\$5,500 / \$11,000	\$6,350 / \$12,700	\$6,600 / \$13,200	\$6,350 / \$12,700	\$6,550 / \$13,100
Out-of-Pocket Maximum (Family)	\$13,700 / \$27,400	\$8,000 / \$16,000	\$8,000 / \$16,000	\$10,000 / \$20,000	\$10,000 / \$20,000	\$11,000 / \$22,000	\$11,000 / \$22,000	\$12,700 / \$25,400	\$13,200 / \$26,400	\$12,700 / \$25,400	\$13,100 / \$26,200
Member Coinsurance	50%	20% / 50%	0% / 50%	20% / 50%	20% / 50%	20% / 50%	20% / 50%	0% / 50%	20% / 50%	0% / 50%	0% / 50%
PCP	\$5	\$25	\$25	\$25	\$30	\$30	\$30	\$35	\$35	20% Coinsurance After Deductible	No Charge After Deductible
Specialist	\$10	\$50	\$50	\$50	\$60	\$60	\$60	\$70	\$70	20% Coinsurance After Deductible	No Charge After Deductible
Telemedicine/Telehealth	No Charge	No Charge	No Charge	No Charge	No Charge	No Charge	No Charge	No Charge	No Charge	\$40	\$40
Urgent Care	\$10	\$50	\$50	\$50	\$50	\$50	\$50	\$50	\$50	20% Coinsurance After Deductible	No Charge After Deductible
Emergency Room	50% Coinsurance After Deductible	\$300 then 20% Coinsurance	\$300	\$300 then 20% Coinsurance	\$300 then 20% Coinsurance	\$300 then 20% Coinsurance	\$300	\$350 then 20% Coinsurance	\$350	20% Coinsurance After Deductible	No Charge After Deductible
Independent and Outpatient Lab/Pathology	50% Coinsurance After Deductible	\$25 Copay	\$25 Copay	\$25 Copay	\$25 Copay	\$25 Copay	\$25 Copay	\$25 Copay	\$25 Copay	20% Coinsurance After Deductible	No Charge After Deductible
Radiology/X-rays	50% Coinsurance After Deductible	\$50 Copay	\$50 Copay	\$50 Copay	\$50 Copay	\$50 Copay	\$50 Copay	\$50 Copay	\$50 Copay	20% Coinsurance After Deductible	No Charge After Deductible
MRI/Scans/Nuclear Medicine	50% Coinsurance After Deductible	20% Coinsurance After Deductible	No Charge After Deductible	20% Coinsurance After Deductible	20% Coinsurance After Deductible	20% Coinsurance After Deductible	No Charge After Deductible	20% Coinsurance After Deductible	\$150	20% Coinsurance After Deductible	No Charge After Deductible
Inpatient Hospital	50% Coinsurance After Deductible	20% Coinsurance After Deductible	No Charge After Deductible	20% Coinsurance After Deductible	20% Coinsurance After Deductible	20% Coinsurance After Deductible	No Charge After Deductible	20% Coinsurance After Deductible	No Charge After Deductible	20% Coinsurance After Deductible	No Charge After Deductible
PT/OT/ST/Chiro	\$5 Limited to 60 Combined PT/OT/ST Visits; Limited to 10 Chiro Visits	\$25 Limited to 60 Combined PT/OT/ST Visits; Limited to 10 Chiro Visits	\$25 Limited to 60 Combined PT/OT/ST Visits; Limited to 10 Chiro Visits	\$25 Limited to 60 Combined PT/OT/ST Visits; Limited to 10 Chiro Visits	\$30 Limited to 60 Combined PT/OT/ST Visits; Limited to 10 Chiro Visits	\$30 Limited to 60 Combined PT/OT/ST Visits; Limited to 10 Chiro Visits	\$30 Limited to 60 Combined PT/OT/ST Visits; Limited to 10 Chiro Visits	\$35 Limited to 60 Combined PT/OT/ST Visits; Limited to 10 Chiro Visits	\$35 Limited to 60 Combined PT/OT/ST Visits; Limited to 10 Chiro Visits	20% Coinsurance After Deductible Limited to 60 Combined PT/OT/ST Visits; Limited to 10 Chiro Visits	No Charge After Deductible Limited to 60 Combined PT/OT/ST Visits; Limited to 10 Chiro Visits
Retail Generic Rx	\$2 - Preferred Pharmacy / \$10 - Non-Preferred Pharmacy	\$2 - Preferred Pharmacy / \$10 - Non-Preferred Pharmacy	\$2 - Preferred / \$10 - Non Preferred	\$2 - Preferred Pharmacy / \$10 - Non-Preferred Pharmacy	\$2 - Preferred Pharmacy / \$10 - Non-Preferred Pharmacy	\$2 - Preferred Pharmacy / \$10 - Non-Preferred Pharmacy	\$2 - Preferred Pharmacy / \$10 - Non-Preferred Pharmacy	\$2 - Preferred Pharmacy / \$10 - Non-Preferred Pharmacy	\$2 - Preferred Pharmacy / \$10 - Non-Preferred Pharmacy	After Deductible: \$2 - Preferred / \$10 - Non-Preferred	No Charge After Deductible
Retail Brand Rx	\$45 - Preferred Pharmacy / \$50 - Non-Preferred Pharmacy	\$25 - Preferred Pharmacy / \$35 - Non-Preferred Pharmacy	\$25 - Preferred / \$35 - Non Preferred	\$40 - Preferred Pharmacy / \$50 - Non-Preferred Pharmacy	\$40 - Preferred Pharmacy / \$50 - Non-Preferred Pharmacy	\$40 - Preferred Pharmacy / \$50 - Non-Preferred Pharmacy	\$40 - Preferred Pharmacy / \$50 - Non-Preferred Pharmacy	\$40 - Preferred Pharmacy / \$50 - Non-Preferred Pharmacy	\$40 - Preferred Pharmacy / \$50 - Non-Preferred Pharmacy	After Deductible: \$25 - Preferred / \$35 - Non-Preferred	No Charge After Deductible
Retail Non-Formulary Brand Rx	\$75 - Preferred Pharmacy / \$85 - Non-Preferred Pharmacy	\$50 - Preferred Pharmacy / \$60 - Non-Preferred Pharmacy	\$50 - Preferred / \$60 - Non Preferred	\$75 - Preferred Pharmacy / \$85 - Non-Preferred Pharmacy	\$75 - Preferred Pharmacy / \$85 - Non-Preferred Pharmacy	\$75 - Preferred Pharmacy / \$85 - Non-Preferred Pharmacy	\$75 - Preferred Pharmacy / \$85 - Non-Preferred Pharmacy	\$75 - Preferred Pharmacy / \$85 - Non-Preferred Pharmacy	\$75 - Preferred Pharmacy / \$85 - Non-Preferred Pharmacy	After Deductible: \$50 - Preferred / \$60 - Non-Preferred	No Charge After Deductible
Retail Specialty Rx	25% Coinsurance After Deductible \$300 Maximum per Prescription per Member	25% Coinsurance \$300 Maximum per Prescription per Member	25% Coinsurance \$300 Maximum per Prescription per Member	25% Coinsurance \$300 Maximum per Prescription per Member	25% Coinsurance \$300 Maximum per Prescription per Member	25% Coinsurance \$300 Maximum per Prescription per Member	25% Coinsurance \$300 Maximum per Prescription per Member	25% Coinsurance \$300 Maximum per Prescription per Member	25% Coinsurance \$300 Maximum per Prescription per Member	After Deductible: 25% Coinsurance \$300 Maximum per Prescription per Member	No Charge After Deductible