



Mail Order

PRESCRIPTIONS FOR HOME DELIVERY

Ordering New & Refill
Prescriptions Online With Costco
Mail Order Is Easy

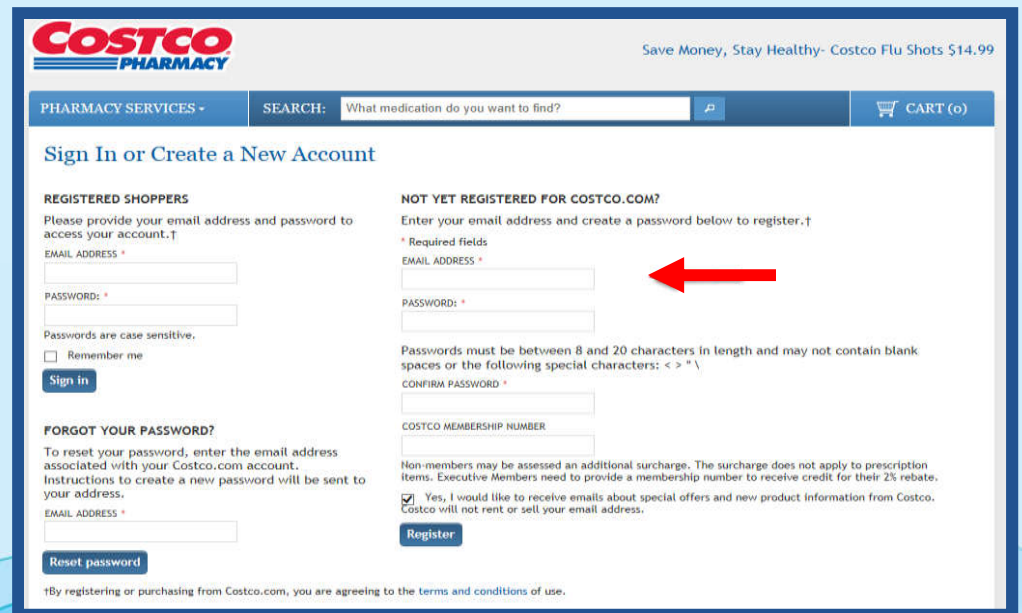
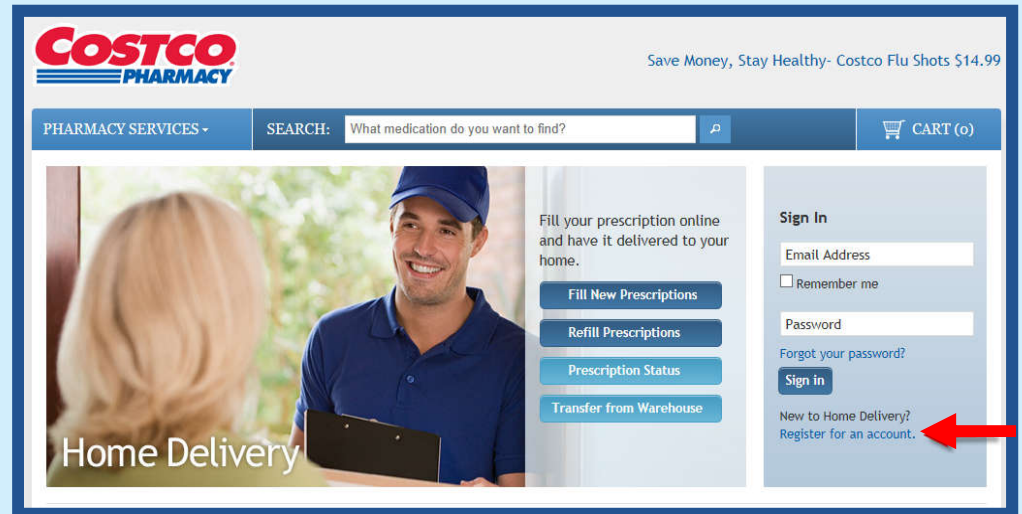
Register an Account

Visit pharmacy.costco.com

Click on Register for an account

Member enters their email address, password, and membership number in the New Registration box.

*Please note that a membership number is *not* required to use the pharmacy.



Set up Your Profile

To complete a profile with Costco Pharmacy a member enters:

- Account & Patient Information
- Insurance Information
- Payment Information
- Address Information
- Accept Notice of Privacy

Once all data is inputted click On “Complete Registration” at Bottom of page

Warehouse Locations | Renew Membership | Join Costco | Customer Service | My Account | Sign Out

COSTCO
PHARMACY

Welcome, New User
Home Delivery Prescription Status

In the last 48 hours:
• 0 prescriptions processing
• 0 prescriptions shipping

SEARCH: What medication do you want to find?

CART (0)

Home > Patient Profile

Patient Profile

1. Profile > 2. Prescription Info > 3. Confirm

New Patient: Please complete the Account & Patient Info, Insurance, Payment Method, Addresses, and Privacy tabs. Click "Complete Registration" when finished.

* Required fields

Account & Patient Info | Insurance | Payment Method | Addresses | Privacy

PATIENT INFORMATION [Need Help?](#)

Information on this account pertains to the patient listed below. Please review and make changes as needed.

PATIENT FIRST NAME: * MI: PATIENT LAST NAME: * DATE OF BIRTH: * GENDER: *

Patient First Name M.I. Patient Last Name MM/DD/YYYY Male Female

PREFERENCES

Yes, use child resistant packaging.

Yes, substitute a generic equivalent when available.

Yes, I request refill reminders and that prescription details be included in my emails for all prescriptions on this account.

DO YOU HAVE ANY DRUG ALLERGIES? * Yes No

DO YOU HAVE ANY MEDICAL CONDITIONS? * Yes No

ARE YOU CURRENTLY TAKING ANY MEDICATIONS? * Yes No

ACCOUNT INFORMATION

EMAIL ADDRESS: scobby1972@hotmail.com Update PASSWORD: ***** Update COSTCO MEMBERSHIP NUMBER: Add Membership Number

Next

Complete Registration

Ordering a New Prescription

On the Home Delivery home page. Member selects “Fill New Prescription” tab.

- Provide Prescription Info
- Verify Your request
- Receive Your Order

The screenshot shows the Costco Pharmacy Home Delivery website. At the top, there is a navigation bar with links for Warehouse Locations, Renew Membership, Join Costco, Customer Service, My Account, and Sign Out. The Costco Pharmacy logo is on the left, and a welcome message for 'Mickey Test' is on the right, along with a summary of recent activity: 'In the last 48 hours: 1 prescription processing, 0 prescriptions shipping'. Below this is a search bar with the text 'What medication do you want to find?' and a 'CART (0)' icon.

The main content area features a large 'Home Delivery' banner with a photo of a pharmacist. To the right of the banner are four buttons: 'Fill New Prescriptions', 'Refill Prescriptions', 'Prescription Status', and 'Transfer from Warehouse'. A red arrow points to the 'Fill New Prescriptions' button. To the right of the banner is a promotional offer for 'Save money on Flu Shots for \$1,199' with a link to 'Learn about Adult Immunization'.

Below the banner are three columns of service information:

- MAIL ORDER:** Do you order your prescriptions by phone or mail? These documents provide you with more information: New Patient Profile Form, Reorder Form.
- CUSTOMER SERVICE:** Get answers to your questions: About Home Delivery, How to use the Home Delivery Pharmacy, Frequently-Asked Questions, Contact Us.
- AUTO-REFILL PROGRAM:** Sign up to have your prescriptions refilled automatically, without having to visit the Home Delivery Pharmacy. Learn More About Auto-Refill.

Below these are three more service tiles:

- FULL SERVICE TRAVEL IMMUNIZATION PROGRAM:** Are You "Really" Ready for Your Trip? Learn More.
- WAREHOUSE PICKUP:** Looking to pick up a prescription at one of our warehouse locations? Visit Warehouse Pickup.
- MEDICARE PLAN FINDER TOOL:** Find Medicare insurance in your area.

At the bottom, there are four more tiles:

- DIABETES DIGEST:** Healthy Living with Diabetes. Read Diabetes Digest.
- WEIGHT MANAGEMENT:** Tips, recipes and advice to help you shed the pounds and maintain a healthy weight. Learn More.
- PET MEDICATIONS:** Fill your pet's medication at your local Costco Pharmacy. Learn More.
- LanguageLine Solutions™**

Step 1: Provide Prescription Info

Member provide us with some information from their prescription.

- Physician information
- Select if they will provide the written prescription
- Prescription information
- Select Shipping Method

COSTCO PHARMACY Warehouse Locations | Renew Membership | Join Costco | Customer Service | My Account | Sign Out

Welcome, Mickey Test | In the last 48 hours: 0 prescriptions processing, 0 prescriptions shipping

PHARMACY SERVICES | SEARCH: What medication do you want to find? | CART (0)

Home » New Prescriptions » Fill New Prescriptions

Fill New Prescriptions

1. Profile > 2. Prescription Info > 3. Confirm

Use this page to provide us with contact information for your physician, identify the prescription you would like filled, and choose a shipping option for your order.

*** Required Fields**

PHYSICIAN INFORMATION

PHYSICIAN NAME: * Dr Costco

PHYSICIAN PHONE: * 4444444444

PHYSICIAN CITY: * City

PHYSICIAN STATE: * Washington

YOUR ORIGINAL PRESCRIPTION

Do you have a written prescription? Select one of these options:

I will mail a prescription to Costco. I have a written prescription.

My doctor will call or fax Costco. I do not have a written prescription.

PRESCRIPTION INFORMATION

Click Search for Drug to find out and fill in each prescription drug name. Using this search function will automate drug and formulation matching, and will speed the processing of your prescription request.

Select drug or Enter drug information

Search for Drug * LISINOPRIL 10 MG TABLET Use generics if possible

Search for Drug Prescription drug name Use generics if possible

Search for Drug Prescription drug name Use generics if possible

SHIPPING OPTION

Shipping Option	Cost	Processing Time	Shipping Time	Avg Time to Delivery
<input checked="" type="radio"/> Standard USPS	FREE	1 to 4 days	5 to 10 days	6 to 14 days
<input type="radio"/> Three Day Shipping	\$10.95 flat fee	1 to 4 days	3 days	3 to 6 days
<input type="radio"/> Two Day Shipping	\$13.95 flat fee	1 to 4 days	2 days	2 to 5 days

† Expedited services provided by UPS. Weekend delivery not included. PO Boxes are not accepted. Shipping to Alaska & Hawaii may require an additional 1-2 Days

ADDITIONAL COMMENTS
Please type any special instruction here (optional).

Next

Step 2: Confirm Your Request

Member reviews the information they entered in the last step. If all of the information looks accurate, click “Complete Prescription Request” to place your prescription order.

Warehouse Locations | Renew Membership | Join Costco | Customer Service | My Account | Sign Out

COSTCO PHARMACY

Welcome, Mickey Test | In the last 48 hours:
• 0 prescriptions processing
• 0 prescriptions shipping

PHARMACY SERVICES | SEARCH: What medication do you want to find? | CART (0)

Home > New Prescriptions > Confirm Prescription Request

HOME DELIVERY
Home Delivery
Refill Prescriptions
Transfer Prescriptions
New Prescriptions
Prescription Status
Patient Profile

DRUG PRICING & INFORMATION
Drug Directory

CUSTOMER SERVICE
Customer Service
Contact Us

Confirm Prescription Request

1. Profile > 2. Prescription Info > 3. Confirm

Please verify your order details then select a delivery preference, below.

PATIENT & PHYSICIAN INFORMATION
PATIENT: Mickey Test Mouse | PHYSICIAN: Dr Costco | PHYSICIAN PHONE: (444) 444-4444

PRESCRIPTIONS IN THIS ORDER

DRUG NAME	GENERIC REQUESTED	ADDITIONAL COMMENTS	REMOVE DRUG
LISINAPRIL 10 MG TABLET	Yes	No	<input type="checkbox"/>

Update

DELIVERY PREFERENCE
When would you like us to ship your order?

Ship my order as soon as my prescription is ready. My credit card will be charged automatically, as soon as my order is completed and shipped.

Notify me by email when my prescription and insurance (if applicable) have been verified. I will return to the site to review the billing and shipping information and complete my order at a later date. I will not be charged until I complete my order.

PRESCRIPTION WILL BE SHIPPED TO
Add/Change Shipping Address
Mickey Test
Mickey Test Mouse
999 LAKE DR
ISSAQUAH, WA 98027-8990
Phone: (425) 427-7338
mickeytest@hotmail.com

PRESCRIPTION WILL BE BILLED TO
Add/Change Billing Address
Mickey Test Mouse
999 LAKE DR
ISSAQUAH, WA 98027-8990
Phone: (425) 427-7338
mickeytest@hotmail.com

SHIPPING OPTION
Add/Change Credit Card
Standard USPS - \$0.00
6 to 14 days to delivery.

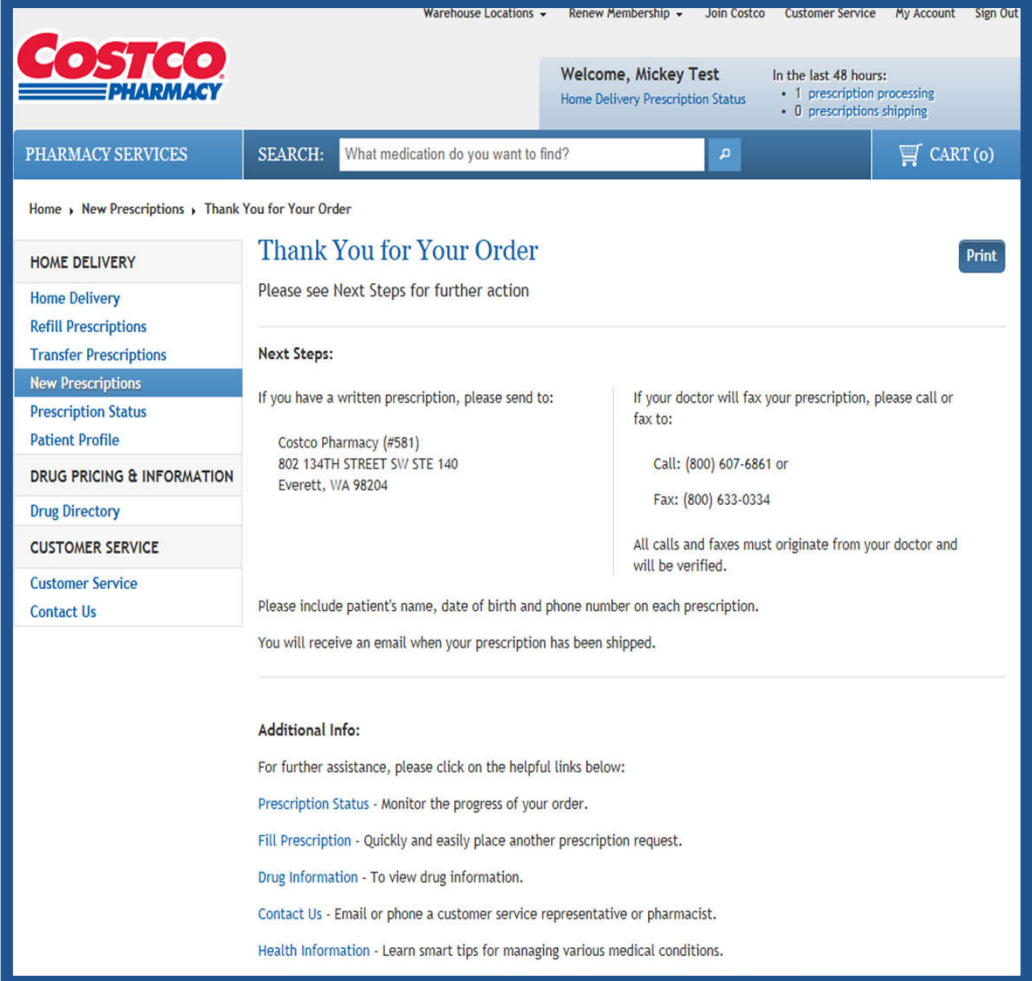
CREDIT CARD INFORMATION
Add/Change Credit Card
You currently have no credit card on file. If you have a Zero Dollar Co-Pay you may complete your prescription request without a credit card. If you do not have a Zero Dollar Co-Pay, please Add a Credit Card or select the "Notify me by email" Delivery Preference option.

Modify Prescription Request | Complete Prescription Request

Step 3: Receive Your Order

Please Note it may take Costco Mail Order approximately one to four days to process your order once your request and prescription are received.

After your prescription is processed and payment is confirmed your order will be shipped via the shipping method selected



Warehouse Locations ▾ Renew Membership ▾ Join Costco Customer Service My Account Sign Out

COSTCO
PHARMACY

Welcome, Mickey Test Home Delivery Prescription Status In the last 48 hours:
• 1 prescription processing
• 0 prescriptions shipping

PHARMACY SERVICES SEARCH: What medication do you want to find?

Home ▸ New Prescriptions ▸ Thank You for Your Order

HOME DELIVERY
Home Delivery
Refill Prescriptions
Transfer Prescriptions
New Prescriptions
Prescription Status
Patient Profile

DRUG PRICING & INFORMATION
Drug Directory

CUSTOMER SERVICE
Customer Service
Contact Us

Thank You for Your Order

Please see Next Steps for further action

Next Steps:

If you have a written prescription, please send to:

Costco Pharmacy (#581)
802 134TH STREET SW/ STE 140
Everett, WA 98204

If your doctor will fax your prescription, please call or fax to:

Call: (800) 607-6861 or
Fax: (800) 633-0334

All calls and faxes must originate from your doctor and will be verified.

Please include patient's name, date of birth and phone number on each prescription.
You will receive an email when your prescription has been shipped.

Additional Info:
For further assistance, please click on the helpful links below:
[Prescription Status](#) - Monitor the progress of your order.
[Fill Prescription](#) - Quickly and easily place another prescription request.
[Drug Information](#) - To view drug information.
[Contact Us](#) - Email or phone a customer service representative or pharmacist.
[Health Information](#) - Learn smart tips for managing various medical conditions.

Reordering a Refill Online

On the Home Delivery home page. Member selects the “Refill Prescriptions” tab.

- Select Refills
- Review refill Order
- Confirmation Page

The screenshot displays the Costco Pharmacy website interface. At the top, there is a navigation bar with links for Warehouse Locations, Renew Membership, Join Costco, Customer Service, My Account, and Sign Out. The Costco Pharmacy logo is on the left, and a promotional banner for Costco Flu Shots is on the right. Below the navigation bar is a search bar and a cart icon. The main content area features a large banner for Home Delivery with a smiling pharmacist. To the right of this banner are buttons for 'Fill New Prescriptions', 'Refill Prescriptions', 'Prescription Status', and 'Transfer from Warehouse'. Further right is a promotional banner for Flu Shots for \$14.99, with a red arrow pointing to the 'Talk in to Costco today.' link. Below the Home Delivery banner are three columns: 'MAIL ORDER' with a list of links (New Patient Profile Form, Reorder Form), 'CUSTOMER SERVICE' with a list of links (About Home Delivery, How to use the Home Delivery Pharmacy, Frequently-Asked Questions, Contact Us), and 'AUTO-REFILL PROGRAM' with a link to 'Learn More About Auto-Refill'. Below these are three more columns: 'FULL SERVICE TRAVEL IMMUNIZATION PROGRAM' with a 'Learn More' link, 'WAREHOUSE PICKUP' with a 'Visit Warehouse Pickup' button, and 'MEDICARE PLAN FINDER TOOL' with a link to 'Find Medicare Insurance in your area.'. At the bottom, there are three columns: 'DIABETES DIGEST' with a 'Read Diabetes Digest' link, 'WEIGHT MANAGEMENT' with a 'Learn More' link, and 'PET MEDICATIONS' with a 'Learn More' link. A LanguageLine Solutions logo is in the bottom right corner.

Step 1: Select Your Refills

Member selects the prescription's they would like to have refilled along with their shipping Method

Members clicks "Refill Selected Prescriptions"



Warehouse Locations Renew Membership Join Costco Customer Service My Account Sign Out

Save Money, Stay Healthy- Costco Flu Shots \$14.99

PHARMACY SERVICES SEARCH: What medication do you want to find? CART (0)

Home > Refill Prescriptions

HOME DELIVERY
Home Delivery
Refill Prescriptions
Transfer Prescriptions
New Prescriptions
Prescription Status
Patient Profile

DRUG PRICING & INFORMATION
Drug Directory

CUSTOMER SERVICE
Customer Service
Contact Us

Refill Prescriptions

1. Profile > 2. Prescription Info > 3. Confirm

The following prescriptions are available for refill, subject to the approval of your physician. Use the [Manage Inactive Prescriptions](#) link to organize your prescriptions in groups under active or inactive status depending on how frequently they are used. Visit the [Prescription Auto Refill Program](#) help page for more information about setting up an auto refill.

If you wish to make changes to quantity, strength, or directions for any medication, please request a [New Prescription](#).

* Required Fields

ACTIVE PRESCRIPTIONS [Manage Inactive Prescriptions](#)

Select	RX #	Drug Name	Qty	Refills Left	Last Ordered	Auto Refill ON OFF
<input type="checkbox"/>	581-6684839	PROPRANOLOL HCL 10MG	30	0	9/5/2014	<input type="radio"/> ON <input checked="" type="radio"/> OFF
<input type="checkbox"/>	562-6569902	ALPRAZOLAM 0.25MG	90	0	1/10/2014	N/A

[Make Selected Items Inactive](#) Items Per Page : 24 48 96 Page : 1

SHIPPING OPTION

Shipping Option†	Cost	Processing Time	Shipping Time	Avg Time to Delivery
<input checked="" type="radio"/> Standard USPS	FREE	1 to 4 days	5 to 10 days	6 to 14 days
<input type="radio"/> Three Day Shipping	\$10.95 flat fee	1 to 4 days	3 days	3 to 6 days
<input type="radio"/> Two Day Shipping	\$13.95 flat fee	1 to 4 days	2 days	2 to 5 days

† Expedited services provided by UPS. Weekend delivery not included. PO Boxes are not accepted. Shipping to Alaska & Hawaii may require an additional 1-2 Days

[Refill Selected Prescriptions](#)

Step 2: Review Refill Order

Member reviews their order and make changes if needed.

Final step complete prescription request.

Warehouse Locations | Renew Membership | Join Costco | Customer Service | My Account | Sign Out

Save Money, Stay Healthy: Costco Flu Shots \$14.9

PHARMACY SERVICES | SEARCH: What medication do you want to find? | CART (0)

Home » Refill Prescriptions » Confirm Refill Request

Confirm Refill Request

1. Profile > 2. Prescription Info > 3. Confirm

Please verify your order details then select a delivery preference, below.

PRESCRIPTIONS IN THIS ORDER

RX#	Drug Name	Qty	Price	Remove
581-6684839	PROPRANOLOL HCL 10MG	30	\$0.00	<input type="checkbox"/>

Update

Subtotal: \$0.00
Shipping: \$0.00
Estimated Total: \$0.00

Your estimated price is calculated using your previous co-payment amount plus any additional shipping charges. Your actual price may vary, depending on quantity requested, current purchase price for the medication, and any applicable prescription insurance coverage.

DELIVERY PREFERENCE

When would you like us to ship your order?

- Ship my order as soon as my prescription is ready. My credit card will be charged automatically, as soon as my order is completed and shipped.
- Notify me by email when my prescription and insurance (if applicable) have been verified. I will return to the site to review the billing and shipping information and complete my order at a later date. I will not be charged until I complete my order.

PRESCRIPTION WILL BE SHIPPED TO

Add/Change Shipping Address

Mickey Test
Mickey Test Mouse
999 LAKE DR
ISSAQUAH, WA 98027-8990
Phone: (425) 427-7338
mickeytest@hotmail.com

PRESCRIPTION WILL BE BILLED TO

Add/Change Billing Address

Mickey Test Mouse
999 LAKE DR
ISSAQUAH, WA 98027-8990
Phone: (425) 427-7338
mickeytest@hotmail.com

SHIPPING OPTION

Standard USPS - \$0.00
6 to 14 days to delivery.

CREDIT CARD INFORMATION

Add/Change Credit Card

You currently have no credit card on file. If you have a Zero Dollar Co-Pay you may complete your prescription request without a credit card. If you do not have a Zero Dollar Co-Pay, please Add a Credit Card or select the "Notify me by email" Delivery Preference option.

Step 3: Confirmation Page

Thank you for your order-
Email will be sent when prescription has shipped.

The screenshot shows the Costco Pharmacy website's confirmation page. At the top, there are navigation links: Warehouse Locations, Renew Membership, Join Costco, Customer Service, My Account, and Sign Out. The Costco Pharmacy logo is on the left, and a welcome message for Mickey Test is on the right, including a 'Home Delivery Prescription Status' link and a summary of recent activity: 2 prescriptions processing and 0 prescriptions shipping. Below the navigation is a search bar with the placeholder text 'What medication do you want to find?' and a shopping cart icon labeled 'CART (0)'. The main content area has a breadcrumb trail: Home > Refill Prescriptions > Thank You for Your Order. A left sidebar menu lists various services: HOME DELIVERY (Home Delivery, Refill Prescriptions, Transfer Prescriptions, New Prescriptions, Prescription Status, Patient Profile), DRUG PRICING & INFORMATION (Drug Directory), and CUSTOMER SERVICE (Customer Service, Contact Us). The main content area features the heading 'Thank You for Your Order' with a 'Print' button, followed by the text 'You will receive a confirmation e-mail shortly'. Below this is an 'Additional Info' section with helpful links: Prescription Status, Fill Prescription, Drug Information, Contact Us, and Health Information.

Prescription Status

- Members are able to check their prescription status online.
- Or
- They can call our 24/7 IVR system at 800-607-6861

The screenshot shows the Costco Pharmacy website interface. At the top, there are navigation links for Warehouse Locations, Renew Membership, Join Costco, Customer Service, My Account, and Sign Out. The Costco Pharmacy logo is prominently displayed. A welcome message for Mickey Test is shown, along with a summary of prescription activity in the last 48 hours: 1 prescription processing and 0 prescriptions shipping. A search bar and a shopping cart icon are also visible.

The main content area is titled "Prescription Status" and shows the patient name "Mickey Test Mouse". There are three tabs: "In Process" (selected), "Available Refills", and "Prescription History". A table displays the prescription details:

Select	Status	Rx #	Drug Name	Qty	Price	Order Date	Type
	In Process	Pending	Test Drug			10/16/2014	New

At the bottom of the table, it says "Page: 1". Below the table, there is a note: "Visit Flexible Spending Account (FSA) for order information specific to these areas. Visit the Costco.com Order Status page to view all other Costco.com orders."

Prescription History

Members are able to review their Prescription History with Costco Mail Order.

The screenshot displays the Costco Pharmacy website interface. At the top, there are navigation links for Warehouse Locations, Renew Membership, Join Costco, Customer Service, My Account, and Sign Out. The Costco Pharmacy logo is on the left, and a welcome message for Mickey Test is on the right, including a summary of recent activity: 1 prescription processing and 0 prescriptions shipping. Below the navigation is a search bar and a cart icon. The main content area is titled 'Prescription Status' for patient Mickey Test Mouse. It features three tabs: 'In Process', 'Available Refills', and 'Prescription History' (which is selected). A table lists the prescription history with columns for Ship Date, Order #, Rx #, Drug Name, Qty, Price, Order Date, and Status. A 'Need Help?' link is also present.

Ship Date	Order #	Rx #	Drug Name	Qty	Price	Order Date	Status
9/5/2014	551264382	581-6684839	PROPRANOLOL HCL 10MG	30	\$0.00	9/5/2014	Shipped
7/3/2014	258628350	562-6655148	ATENOLOL 100MG	90	\$0.00		Shipped
7/3/2014	258629657	562-6655146	MINOCYCLINE HCL 50MG	90	\$0.00		Shipped
4/23/2014	258146432	562-6611136	LISINAPRIL 10MG	90	\$0.00	4/23/2014	Shipped
1/16/2014	257508365	562-6571887	ATENOLOL 100MG	1	\$0.01	1/16/2014	Shipped



Mail Order

PRESCRIPTIONS FOR HOME DELIVERY

Questions?

For more information, please reach out directly to Costco Mail Order Pharmacy Member Services at (800) 607-6861 (TTY 711) from 7 a.m. to 9 p.m. CT, Monday - Friday and from 11:30 a.m. to 4 p.m. CT, Saturday - Sunday.