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NAVITUS
PHARMACY BENEFITS REINVENTED™

MEMORIAL HERMANN Health Plan
MEMORIAL HERMANN *ADVANTAGE* HMO

Request for Redetermination of Medicare Prescription Drug Denial

Because we <Memorial Hermann Advantage HMO/Advantage Plus HMO> denied your request for coverage of (or payment for) a prescription drug, you have the right to ask us for a redetermination (appeal) of our decision. You have 60 days from the date of our Notice of Denial of Medicare Prescription Drug Coverage to ask us for a redetermination. This form may be sent to us by mail or fax:

Address:
<Memorial Hermann Health Plan
c/o Navitus Health Solutions, LLC>
<PO BOX 1039>
<Appleton, WI 54912-1039>

Fax Number:
<1-844-268-9791>

You may also ask us for an appeal through our website at <https://healthplan.memorialhermann.org/medicare-advantage/resource-center/part-d-appeals-and-grievances>. Expedited appeal requests can be made by phone at <1-855-645-8448 (TTY: 711), 24 hours a day, 7 days a week.>.

Who May Make a Request: Your prescriber may ask us for an appeal on your behalf. If you want another individual (such as a family member or friend) to request an appeal for you, that individual must be your representative. Contact us to learn how to name a representative.

Enrollee's Information

Enrollee's Name_____Date of Birth _____

Enrollee's Address _____

City_____State_____Zip Code _____

Phone _____

Enrollee's Member ID Number _____

Complete the following section ONLY if the person making this request is not the enrollee:

Requestor's Name _____

Requestor's Relationship to Enrollee _____

Address_____

City_____State_____Zip Code _____

Phone _____

Representation documentation for appeal requests made by someone other than enrollee or the enrollee's prescriber:

Attach documentation showing the authority to represent the enrollee (a completed Authorization of Representation Form CMS-1696 or a written equivalent) if it was not submitted at the coverage determination level. For more information on appointing a representative, contact your plan or 1-800-Medicare.

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Prescriber's Information

Name_____

Address _____

City _____ State_____Zip Code _____

Office Phone _____ Fax _____

Office Contact Person _____

Important Note: Expedited Decisions

If you or your prescriber believe that waiting 7 days for a standard decision could seriously harm your life, health, or ability to regain maximum function, you can ask for an expedited (fast) decision. If your prescriber indicates that waiting 7 days could seriously harm your health, we will automatically give you a decision within 72 hours. If you do not obtain your prescriber's support for an expedited appeal, we will decide if your case requires a fast decision. You cannot request an expedited appeal if you are asking us to pay you back for a drug you already received.

☐**CHECK THIS BOX IF YOU BELIEVE YOU NEED A DECISION WITHIN 72 HOURS (if you have a supporting statement from your prescriber, attach it to this request).**

Please explain your reasons for appealing. Attach additional pages, if necessary. Attach any additional information you believe may help your case, such as a statement from your prescriber and relevant medical records. You may want to refer to the explanation we provided in the Notice of Denial of Medicare Prescription Drug Coverage and have your prescriber address the Plan's coverage criteria, if available, as stated in the Plan's denial letter or in other Plan documents. Input from your prescriber will be needed to explain why you cannot meet the Plan's coverage criteria and/or why the drugs required by the Plan are not medically appropriate for you.

_____

_____

_____

Signature of person requesting the appeal (the enrollee or the representative):

_____**Date:** _____

<Memorial Hermann *Advantage* HMO is provided by Memorial Hermann Health Plan, Inc., a Medicare *Advantage* organization with a Medicare contract. Enrollment in this plan depends on contract renewal.>
<Memorial Hermann *Advantage* complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability or sex.>
<ATENCIÓN: Si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 855.645.8448 (TTY 711).>