

## Policyholder Information *(Please reference your member ID card)*

First Name: \_\_\_\_\_ Last Name: \_\_\_\_\_

Date of Birth: \_\_\_\_\_ Member ID: \_\_\_\_\_ Group Number: \_\_\_\_\_

Address: \_\_\_\_\_

City: \_\_\_\_\_ State: \_\_\_\_\_ Zip: \_\_\_\_\_

Phone Number: \_\_\_\_\_ Plan or Employer Name: \_\_\_\_\_

## Patient Information *(If different than the policyholder)*

First Name: \_\_\_\_\_ Last Name: \_\_\_\_\_

Date of Birth: \_\_\_\_\_ Member ID: \_\_\_\_\_ Group Number: \_\_\_\_\_

Address: \_\_\_\_\_

City: \_\_\_\_\_ State: \_\_\_\_\_ Zip: \_\_\_\_\_ Phone Number: \_\_\_\_\_

Relationship to Policyholder:  Spouse  Dependent

## Reason for Reimbursement Request *(Make all applicable selections)*

- Didn't have access to my prescription ID card *(complete section 1 below)*
- Purchased from an out-of-network pharmacy due to: *(select below and complete section 1)*
  - Illness after traveling
  - Vaccine received at my doctor's office
  - No network pharmacy
  - Federal emergency/natural disaster
  - Medication out of stock
- Purchased while waiting for an approval *(complete section 1 below)*
- Pharmacy billed the incorrect insurance plan *(complete section 1 below)*
- Purchased a compound prescription *(complete sections 1 and 2 below)*
- Coordination of benefits *(complete sections 1 and 3 below)*
- Received a vaccine administered in an outpatient setting *(complete sections 1 and 4 below)*
- Other: \_\_\_\_\_

## Section 1: Standard Reimbursement Information

### Pharmacy/Supplier Information

Pharmacy Name: \_\_\_\_\_ Pharmacy NPI: \_\_\_\_\_

Address: \_\_\_\_\_ City: \_\_\_\_\_

State: \_\_\_\_\_ Zip: \_\_\_\_\_ Phone Number: \_\_\_\_\_



## Instructions for completing this form

Claim Receipts: Attach the original register receipt(s) and prescription information included with your prescription bag to this completed claim form.

*Register receipts or prescription information must include the following information. Please list the amount paid on the line provided.*

- Prescription fill/purchase date
- Pharmacy name and address
- Prescriber name and prescriber NPI
- National Drug Code (NDC)
- Drug name, strength, and dosage form
- Prescription number (Rx number)
- Dispense as Written (DAW)
- Amount Paid \$ \_\_\_\_\_

Mail completed form(s) with register receipts and other supporting documents to: Capital Rx, Inc. Attn: Claims Dept. 9450 SW Gemini Dr., #87234, Beaverton, OR 97008. You can also email all documents for processing to [dmr@cap-rx.com](mailto:dmr@cap-rx.com).

- 1 Always present your member ID card at the participating retail pharmacy.
- 2 Use this form when you have paid full price for a prescription drug at a retail pharmacy.
- 3 You must complete a separate claim form for each pharmacy and patient.
- 4 You must submit within one (1) year of the date of service or as required by your plan.  
**For Medicare Only:** Claims must be submitted within 36 months from the date of service
- 5 For your request to be processed, all receipts must contain the information listed within this form. Your pharmacist can provide the necessary information if your claim or bill is not itemized. Please note that a cash register receipt is not sufficient.  
**For Medicare Only:** Completion of the Prescription Drug Claim form is recommended but not required. You may submit equivalent written documentation, but it must provide all the requested information on this form. Please note that missing, incomplete, or hard-to-read documentation can delay the successful processing of your claim.
- 6 Incomplete forms may be returned or delay the process.
- 7 Please make copies of all documents for your records.
- 8 Reimbursement of submitted claims is subject to your prescription benefit program and is not guaranteed. Reimbursement will be made according to the limits of your prescription benefit plan and will be for the amount your program would have paid on your behalf. The reimbursement amount may be significantly lower than the original amount you paid. Please remember that completing this form is not a reimbursement guarantee.

**Insurance Fraud Warning:** *It is unlawful to knowingly provide false, incomplete, or misleading facts or information to an insurance company for the purpose of defrauding or attempting to defraud the company. Penalties may include imprisonment, fines, denial of insurance, and civil damages. Any insurance company or agent of an insurance company who knowingly provides false, incomplete, or misleading facts or information to a policyholder or claimant for the purpose of defrauding or attempting to defraud the policyholder or claimant with regard to a settlement or award payable from insurance proceeds shall be reported to the appropriate state agency within the department of regulatory agencies.*