

PY2023 Commercial Authorization Statistics

Approval Rate: 92%
Denial Rate: 8%



Codes	Decision Categories							Approved Total						Denied Total	Grand Total
	Appeal*	Appeal* Total							Denied Experimental and Investigational	Medical Necessity Not Established	Non Participating Provider	Not a Covered Benefit			
			Approved												
Service/Specialty	Internal Appeal-Denial Overturned		Administrative Approval	Med Nec Met by External Reviewer	Met Medical Necessity	Per Medical Director Review	Retro Review								
Administrative, Miscellaneous and Investigational			1		1			2						2	
Advanced Imaging/ Radiology			336	3	271	7		617		23	3		26	643	
Allergy and Clinical Immunology Procedures			6		5			11						11	
Ambulance and Other Transport Services and Supplies			1					1						1	
Bariatric Surgery	1	1	2		5			7						8	
Behavioral Health Services										1			1	1	
BIPAP and CPAP					29			29		4			4	33	
Bone Growth Stimulator					2	1		3						3	
Bone/Joint Studies			1					1						1	
Breast Reconstruction, Post Mastectomy and Poland Syndrome					2			2						2	
Breast, Mammography			2					2		2			2	4	
Capsule Endoscopy					1			1						1	
Cardiovascular Procedures			11		10			21			1		1	22	
Central Nervous System Assessments/Tests (eg, Neuro-Cognitive, Mental Status, Speech Testing)					2			2						2	
Contrast Agents/Diagnostic Imaging					1			1						1	
Cosmetic and Reconstructive Surgery			1	1	13	1		16		3			3	19	
Detoxification					4			4						4	
Diagnostic Radiology (Diagnostic Imaging) Procedures of the Chest					3			3			1		1	4	
Diagnostic Ultrasound Procedures			1					1			1		1	2	
Dialysis Services and Procedures										9	3		12	12	
DME	2	2	9		90	4		103		6	3		9	114	
Evaluation and Management			2				1	3		3	3	1	7	10	
Formula & Supplies					7			7						7	
Genetic Testing			2		12			14		9	3		12	26	
Home Health Services			16		31			47			1		1	48	
Hydration, Therapeutic, Prophylactic, Diagnostic Injections and Infusions, and Chemotherapy and Other Highly Complex Drug or Highly Complex Biologic Agent Administration	2	2	14		22			36						38	
Infusion Specialty Drugs	2	2	30		165	4		199		6			6	207	
Injectable Drugs	1	1	7		42	1		50		3	1		4	55	
Inpatient Intensive Care Services			1		2			3						3	
Inpatient Medical Surgical Services	1	1	28	1	47	3	1	80		7	1		8	89	
Inpatient Newborn-Well/Baby Services			1		1			1						1	
Inpatient Psych Services					9			9						9	
Inpatient Rehabilitation					3			3						3	
Intensive Out-pt therapy					3			3						3	
Intraoperative Neuromonitoring					1			1		9			9	10	
Jaw Surgery											4		4	4	
Maternity			1					1						1	
Medical And Surgical Supplies	2	2	6		2	4		12			3		3	17	
Medical Procedure	4	4	9		90	2		101	1	5			6	111	
Miscellaneous Provider Services and Supplies			1					1						1	
Neuro Stimulator			1		4			5						5	
Neurology and Neuromuscular Procedures			33		24			57		2			2	59	
Observation Care Services			3		3			6						6	
Operating Microscope Procedures			1		2			3						3	
Ophthalmology Services and Procedures			6		4			10						10	
Orthotics and Prosthetics			1		7	3		11						11	
Pain Management			1		12			13						13	
Partial Hospitalization Program					2			2						2	
Pathology and Laboratory Procedures			2					2						2	
Physical Medicine and Rehabilitation Evaluations			5	5	5			15			9		9	24	
Procedures / Professional Services			1					1			2		2	3	
Psychological or Neuropsychological Testing					4			4						4	
Pulmonary Procedures											1		1	1	
Radiation Therapy and Radiation Oncology					12			12						12	
Radiologic Guidance					1			1						1	
Sleep Study	1	1	21		79	1		101		6			6	108	
Special Otorhinolaryngologic Services and Procedures			1					1						1	
Surgical Procedure - Breast					2			2						2	
Surgical Procedure - Cardiovascular			8		45			53	1	1			2	55	
Surgical Procedure - Casts & Strapping					1			1						1	
Surgical Procedure - Dermatology	2	2	19		65	3		87		7			7	96	
Surgical Procedure - Digestive System (GI)			1		26			27			2		2	29	
Surgical Procedure - Endoscopy & Arthroscopy			1		35			36			1		1	37	
Surgical Procedure - Hemic and Lymphatic Systems					2			2						2	
Surgical Procedure - Male Genital System	1	1	2		4			6						7	
Surgical Procedure- Ear, Nose, Throat					3	1		4						4	
Surgical Procedure- Musculoskeletal, Joint, Spine	2	2	12		84	3		99		1			1	102	
Surgical Procedure- Neurology			1		2			3		1			1	4	
Surgical Procedure- Neurology (Brain)			1		3			4						4	
Surgical Procedures - Gynecology/Urology			1		2	4		7		1	1		2	9	
Surgical Procedures - Ophthalmology	1	1	5		41	1		47		1	1		2	50	
Surgical Procedures-Nephrology/ Urology			1		4			5						5	
Unlisted Procedures					1			1						1	
Vaccines, Toxoids					1			1		1			1	2	
Grand Total	22	22	617	10	1355	43	2	2027	1	111	46	1	159	2208	

*Note: No ERO overturned appeals in this plan year