

# PY2024 Commercial Authorization Statistics

Approval Rate: 93%

Denial Rate: 7%



Codes	Decision Categories					Approved Total	Denied					Denied Total	Appeal* Internal Appeal - Denial Overturned	Appeal* Total	Grand Total
	Approved	Med Nec Met by External Reviewer	Met Medical Necessity	Per Medical Director Review	Retro Review		Administrative Denial	Experimental and Investigational	Medical Necessity Not Established	Non Participating Provider	Not a Covered Benefit				
Service/Specialty	Administrative Approval														
Administrative, Miscellaneous and Investigational	1					1									1
Advanced Imaging/ Radiology	533		93	23	2	651			14			14			665
Alcohol and Drug Abuse Treatment			1			1									2
Allergy and Clinical Immunology Procedures						2									2
Ambulance and Other Transport Services and Supplies	7		2	2	4	15			2		3	5			20
Bariatric Surgery	3		2			5									5
Behavioral Health Services			4			4							3	3	7
BIPAP and CPAP	14		20			34									34
Bone Growth Stimulator			3			3									3
Bone/Joint Studies				1		1									1
Breast Reconstruction, Post Mastectomy and Poland Syndrome	5		2			7									7
Breast, Mammography					2	2									2
Capsule Endoscopy									1			1			1
Cardiac Rehab					1	1									1
Cardiovascular Procedures	6		3	1	10	20	1		1	2		4			24
Cochlear Device			1			1									1
Cosmetic and Reconstructive Surgery	2		26	1		29									29
Detoxification		1	4			5									5
Diagnostic Radiology (Diagnostic Imaging) Procedures				1	1	2									2
Diagnostic Radiology (Diagnostic Imaging) Procedures of the Chest					1	2									3
Diagnostic Ultrasound Procedures	1		1		2	4									4
Dialysis Services and Procedures										1		1			1
Digital Pathology Procedures					5	5									5
DME	15		33	7		55	2					2			57
Emergency Room Services					2	2									2
Evaluation and Management	2			6	13	21	1			8		9			30
Formula & Supplies			3	4		7									7
Genetic Testing	1		18	5	71	95	29		12	1		42			137
Hearing Services			4			4									4
Home Health Services	24		22	3	1	50			1			1			51
Hydration, Therapeutic, Prophylactic, Diagnostic Injections and Infusions, and Chemotherapy and Other Highly Complex Drug or Highly Complex Biologic Agent Administration			2			2				4		4			6
Infusion Specialty Drugs	32		141	15	1	189			1			1			190
Injectable Drugs	6		42	4	9	61			1			1			62
Inpatient Intensive Care Services			2	5	6	13									13
Inpatient Medical Surgical Services	155		14	9	1	179	11		5	2	1	19			198
Inpatient Newborn/NICU Services	4					4									4
Inpatient Newborn-Well Baby Services	1					1									1
Inpatient Psych Services		4	12			16							1	1	17
Inpatient Rehabilitation			2	2		4			1			1			5
Intensive Out-pt therapy			7			7									7
Intraoperative Neuromonitoring	1		1			2	35		7			42			44
Maternity	1					1									1
Medical And Surgical Supplies			6	4		10									10
Medical Procedure	25		85	3	4	117	1	3	1			5			122
Miscellaneous Provider Services and Supplies	2				1	3									3
Neuro Stimulator			3			3									3
Neurology and Neuromuscular Procedures	1		4			5	11		2			13			18
Non-Emergent Air Ambulance				1		1									1
Non-Emergent Transportation	1					1									1
Non-Invasive Vascular Diagnostic Studies					2	2									2
Non-Medicare Drug Codes			1			1									1
Observation Care Services	1		3	1	7	12	2		3			5			17
Ophthalmology Services and Procedures			1			1									1
Orthotics and Prosthetics		1	16			17									17
Other Therapeutic Services and Supplies			1			1									1
Outpatient Ancillary Service	479	1	189	32	4	705	6		22	1		29			734
Pain Management	4		11	1		16			2			2			18
Partial Hospitalization Program		1	1			2									2
Pathology and Laboratory Procedures	1			6	17	24				1		1			25
Pediatrics			1			1	1					1			2
Physical Medicine and Rehabilitation Evaluations		5	16	2		23	3					3			26
Plagiocephaly and Craniosynostosis Treatment Procedures / Professional Services			3			3									3
Pulmonary Procedures		1	1		1	3									3
Radiation Therapy and Radiation Oncology	14		41		1	56									1
Radiologic Guidance	1					1									1
Skilled Nursing Facility Services				2	2	4									5
Steep Study	75		15	1		91									91
Special Otorhinolaryngologic Services and Procedures	3		2			5									5
Surgical Procedure - Breast			3			3									3
Surgical Procedure - Cardiovascular	23		36	3	8	70				2		2			72
Surgical Procedure - Casts & Strapping			1			1									1
Surgical Procedure - Dermatology	46		10	2		58			1						64
Surgical Procedure - Digestive System (GI)	20		17	2	4	43					5	6			43
Surgical Procedure - Endoscopy & Arthroscopy	7		23			30									30
Surgical Procedure - Hemic and Lymphatic Systems				1	1	2									2
Surgical Procedure - Male Genital System	1		2			3					2	2			6
Surgical Procedure- Ear, Nose, Throat	4		23	1	1	29									29
Surgical Procedure- Musculoskeletal, Joint, Spine	19		46	7	3	75			7			7			82
Surgical Procedure- Neurology	1		2			3									3
Surgical Procedure- Neurology (Brain)			1			1									1
Surgical Procedures - Endocrinology			1			1									1
Surgical Procedures - Gynecology/Urology	5		1	1	6	13			1	1	2	4			17
Surgical Procedures - Neurology	2					2									2
Surgical Procedures - OB/Gynecology					1	1									1
Surgical Procedures - Ophthalmology	18		38	2	3	61	1		1			2			63
Surgical Procedures- Pulmonary					2	2									2
Surgical Procedures-Nephrology/ Urology	20		15	2	1	38	2		1	4	1	8			46
Unlisted Procedures		4	2	2		8									8
Grand Total	1587	18	1087	166	206	3064	106	3	88	27	14	238	4	4	3306

\*Note: No ERO overturned appeals in this plan year