

PY2024 Commercial Authorization Statistics

Approval Rate: 93%

Denial Rate: 7%



Codes	Decision Categories										Approved Total	Denied	Denied Total	Appeal* Internal Appeal-Denial	Appeal* Total	Grand Total						
	Approved					Denied																
	Med Nec Met by External Reviewer	Met Medical Necessity	Per Medical Director	Retro Review	Denial	Administrative	Experimental and Investigational	Medical Necessity Not Established	Non Participating Provider	Not a Covered Benefit												
Service/Specialty	Administrative Approval	Reviewer	Necessity	Review	Retro Review	Denial	Administrative	Experimental and Investigational	Medical Necessity Not Established	Non Participating Provider	Not a Covered Benefit	Denial	Appeal*	Internal Appeal-Denial	Appeal* Total	Grand Total						
Administrative, Miscellaneous and Investigational	1					1										1						
Advanced Imaging/ Radiology	533	93	23	2	651				14			14			665							
Alcohol and Drug Abuse Treatment		1		1		2									2							
Allergy and Clinical Immunology Procedures				2		2									2							
Ambulance and Other Transport Services and Supplies	7	2	2	4	15				2	3	5				20							
Bariatric Surgery	3	2			5										5							
Behavioral Health Services		4			4										7							
BiPAP and CPAP	14	20			34										34							
Bone Growth Stimulator		3			3										3							
Bone/Joint Studies		1			1										1							
Breast Reconstruction, Post Mastectomy and Poland Syndrome	5	2			7										7							
Breast, Mammography				2	2										2							
Capsule Endoscopy									1		1				1							
Cardiac Rehab				1	10										1							
Cardiovascular Procedures	6	3	1	10	20	1			1	2		4			24							
Cochlear Device		1			1										1							
Cosmetic and Reconstructive Surgery	2	26	1		29										29							
Detoxification		1	4		5										5							
Diagnostic Radiology (Diagnostic Imaging) Procedures		1		1	2										2							
Diagnostic Radiology (Diagnostic Imaging) Procedures of the Chest			1	2	3										3							
Diagnostic Ultrasound Procedures	1	1		2	4										4							
Dialysis Services and Procedures					5	5									1							
Digital Pathology Procedures															5							
DME	15	33	7		55	2									57							
Emergency Room Services				2	2										2							
Evaluation and Management	2		6	13	21	1			8		9				30							
Formula & Supplies		3	4		7										7							
Genetic Testing	1	18	5	71	95	29			12	1	42				137							
Hearing Services			4		4										4							
Home Health Services	24	22	3	1	50				1						51							
Hydration, Therapeutic, Prophylactic, Diagnostic Injections and Infusions, and Chemotherapy and Other Highly Complex Drug or Highly Complex Biologic Agent																						
Administration		2			2				4		4				6							
Infusion Specialty Drugs	32	141	15	1	189				1		1				190							
Injectable Drugs	6	42	4	9	61				1		1				62							
Inpatient Intensive Care Services		2	5	6	13										13							
Inpatient Medical Clinical Services	155	14	9	1	179	11			5	2	1	19			198							
Inpatient Newborn/NICU Services	4				4										4							
Inpatient Newborn-Well Baby Services	1				1										1							
Inpatient Psych Services		4	12		16										17							
Inpatient Rehabilitation		2	2		4				1		1				5							
Intensive Out-patient therapy			7		7										7							
Intraoperative Neuromonitoring	1	1			2	35			7		42				44							
Maternity	1				1										1							
Medical And Surgical Supplies		6	4		10										10							
Medical Procedure	25	85	3	4	117	1	3	1			5				122							
Miscellaneous Provider Services and Supplies	2			1	3										3							
Neuro Stimulator			3		3										3							
Neurology and Neuromuscular Procedures	1	4			5	11			2		13				18							
Non-Emergent Air Ambulance				1	1										1							
Non-Emergent Transportation	1				1										1							
Non-Invasive Vascular Diagnostic Studies					2	2									2							
Non-Medicare Drug Codes		1			1										1							
Observation Care Services	1	3	1	7	12	2		3			5				17							
Ophthalmology Services and Procedures			1		1										1							
Orthotics and Prosthetics		1	16		17										17							
Other Therapeutic Services and Supplies			1		1										1							
Outpatient Ancillary Service	479	1	189	32	4	705	6	22	1		29				734							
Pain Management	4	11	1		16			2			2				18							
Partial Hospitalization Program		1	1		2										2							
Pathology and Laboratory Procedures	1		6	17	24			1			1				25							
Pediatrics		1													1							
Physical Medicine and Rehabilitation Evaluations		5	16	2	23	3					3				26							
Plagiocephaly and Craniostenosis Treatment			3		3										3							
Procedures / Professional Services		1	1		1	3									3							
Pulmonary Procedures				1	1										1							
Radiation Therapy and Radiation Oncology	14		41		1	56									56							
Radiologic Guidance	1					1									1							
Skilled Nursing Facility Services			2	2	4			1							5							
Sleep Study	75	15	1		91										91							
Special Otorhinolaryngologic Services and Procedures	3	2			5										5							
Surgical Procedure - Breast		3			3										3							
Surgical Procedure - Cardiovascular	23	36	3	8	70			2			2				72							
Surgical Procedure - Casts & Strapping		1			1										1							
Surgical Procedure - Dermatology	46	10	2		58			1	5	6					64							
Surgical Procedure - Digestive System (GI)	20	17	2	4	43										43							
Surgical Procedure - Endoscopy & Arthroscopy	7	23			30										30							
Surgical Procedure - Hemic and Lymphatic Systems			1	1	2										2							
Surgical Procedure - Male Genital System	1	2		1	4										6							
Surgical Procedure- Ear, Nose, Throat	4	23	1	1	29										29							
Surgical Procedure- Musculoskeletal, Joint, Spine	19	46	7	3	75			7			7				82							
Surgical Procedure- Neurology	1	2			3										3							
Surgical Procedure- Neurology (Brain)			1		1										1							
Surgical Procedures - Endocrinology		1			1										1							
Surgical Procedures - Gynecology/Urology	5	1	1	6	13			1	1	2	4				17							
Surgical Procedures - Neurology	2				2										2							
Surgical Procedures - OB/Gynecology				1	1										1							
Surgical Procedures - Ophthalmology	18	38	2	3	61	1		1			2				63							
Surgical Procedures - Pulmonary			2		2										2							
Surgical Procedures-Nephrology/Urology	20	15	2	1	38	2		1	4	1	8				46							
Unlisted Procedures		4	2	2	8										8							
Grand Total	1587	18	1087	166	206	3064	106	3	88	27	14	238	4	4	3306							

*Note: No ERO overturned appeals in this plan year